Fox Thermal

THERMAL MASS FLOW METER & TEMPERATURE TRANSMITTER





This publication must be read in its entirety before performing any operation. Failure to understand and follow these instructions could result in serious personal injury and/or damage to the equipment. Should this equipment require repair or adjustment beyond the procedures given herein, contact the factory at:

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Download Technical Data Sheets from our website: www.foxthermal.com

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Fox Thermal FT4X Manuals:

Fox Thermal FT4X View[™] Manual

All Fox Thermal Manuals and software available in English only.



Table Of Contents

1. Introduction	Page 4
a. Quick Start Guide	Page 4
b. Menu Trees	Page 6
c. General	Page 15
2. Installation (Mechanical)	Page 18
a. Lateral Placement	Page 19
b. Welding Branch Outlet	Page 21
c. Installation Depth	Page 22
d. Orientation	Page 23
e. Mounting Instructions	Page 25
f. Retractor Installation	Page 26
3. Wiring (Electrical)	Page 30
a. Wiring Access	Page 30
b. Input Power	Page 32
c. Signal Wiring and HART Communication Option	Page 33
d. Pulse/Alarm Wiring (optional feature)	Page 36
e. RS485 Wiring	Page 38
f. HART Handheld Wiring	Page 39
g. Remote Wiring	Page 40
4. Operation (Standard Operation)	Page 42
a. Start Up	Page 42
b. Programming	Page 44
c. CAL-V™	Page 65
d. Gas-SelectX®	Page 68
e. Data Logger	Page 72
5. Communication Protocols	Page 79
a. Modbus RTU (RS485)	Page 80
b. HART with DDL	Page 91
6. Maintenance	Page 98
a. Safe Removal of Meter from Retractor	Page 99
b. Troubleshooting	Page 104
7. Appendices	Page 108
a. Specifications	Page 108
b. Agency Approvals	Page 111
c. Dimensions	Page 112
d. Warranty	Page 123
e. Returning your meter	Page 124
8. Definitions	Page 126
9. Index	Page 127

Quick Start Guide

Use the table below as a guide while using the worksheet on the next page to record your notes. **NOTE!** Please read the entire quick-start procedure before beginning installation.

1.	Record inside diameter (ID). Ensure the actual pipe ID matches the pipe ID shown on the factory calibration certificate. If IDs do not match, refer to p59.	OUTER DIAMETER				
2.	Record up/downstream straight-pipe requirements based on Pipe ID and meter style (insertion or inline). [refer to p. 19]	PIPE ID MIN. FLOW 8X = INLINE 15X = INSERTION 10X = INSERTION				
3.	a. The Flow Direction Indicator must point in the direction of flow. b. The housing can be rotated for a better view of the meter's display. Note that the 2 set screws must be loosened before the housing will turn. [refer to p. 23]	FLOW INDICATOR: - POINT IN DIRECTION OF FLOW - LOOSEN SET SCREWS TO ROTATE HOUSING ±90°, ±180° - TIGHTEN SET SCREWS WHEN DONE				
4.	Ensure correct probe depth setting. If using 1 ½" size pipe, please see note on p. 22.	Q PIPE 0.73" (18.5 mm)				
5.	Open the housing. If needed, the orientation of display can be rotated in 90° increments for a better view. [refer to p. 24 for more information]	ACCESS DISPLAY BY UNSCREWING COVER REMOVE SCREWS ON DISPLAY TO ROTATE DISPLAY ±180°				
6.	Ensure power wiring [p. 32] and 4-20mA wiring [p. 33 - p. 34] properly connected. [refer to Wiring section p. 30 for more information]	1 SWITCH INPUT (+) TSI + 12 TO 28VDC				
7.	Ensure remote wiring is correct if remote option ordered. [refer to p. 40 - p. 41 for more information]	CHLOW THLOW WHITE END SHAPE SH				
8.	Verify you have the proper output signal wiring [refer to p. 33 - p. 39 for more information]	2.4K OHM TYPICAL WITH 24VDC POWER 1.2K O				
9.	Power on the flow meter.	Fox Thermal Initializing				
10.	Check the remaining flow meter settings by accessing the meter settings either through the front panel of the display or by using the FT4X View™ software tool. Record the settings in the spaces given for items A - F on the following page.					

Quick Start Guide

Before powering on your meter, use this worksheet to record your notes.

		Serial Number:	Serial Number:	Serial Number:	Serial Number:	
	Item to verify	Sertat Hamber.	Jereac Hamber.	Serial Hamber.	Sereat ramber.	
1.	What is the Pipe ID?	ID =	ID =	ID =	ID =	
2.	Calculate the Upstream/ Downstream straight-pipe requirements	UP = DN =	UP = DN =	UP = DN =	UP = DN =	
3.	a. Is the flow indicator pointed in direction of flow?b. Must the housing be rotated for easy viewing?	Y/N Y/N	Y/N Y/N	Y/N Y/N	Y/N Y/N	
4.	Is the probe depth setting correct?	Y/N	Y/N	Y/N	Y/N	
5.	Have you rotated the display for easier viewing?	Y/N	Y/N	Y/N	Y/N	
6.	Verify proper power wiring setup					
7.	Verify proper remote wiring setup (if ordered)					
8.	Verify proper input/output wiring setup					
After powering on your meter, check items A - F below by accessing the meter settings either through the front panel of the meter's display or by using the FT4X View™ software tool.						
A.	Which flow units have been set in meter? (SCFM, KG/H, etc)					
В.	Correct values for reference temperature and pressure?	Y/N	Y/N	Y/N	Y/N	
C.	Confirm the pipe ID listed above same as "Pipe_id="					
D.	Verify the 1st 4mA and 20mA meter settings	4mA = 20mA =	4mA = 20mA =	4mA = 20mA =	4mA = 20mA =	
E.	Verify the 2nd 4mA and 20mA meter settings	4mA = 20mA =	4mA = 20mA =	4mA = 20mA =	4mA = 20mA =	
F.	Confirm the correct gas is selected for your application in the Gas- SelectX® menu					

Your Notes:

If you are experiencing any problems after completing this procedure, please call the Fox Thermal Service Department at 831-384-4300 to review this information.

Fig. 1.1: FT4X Menu Tree - Main Menu

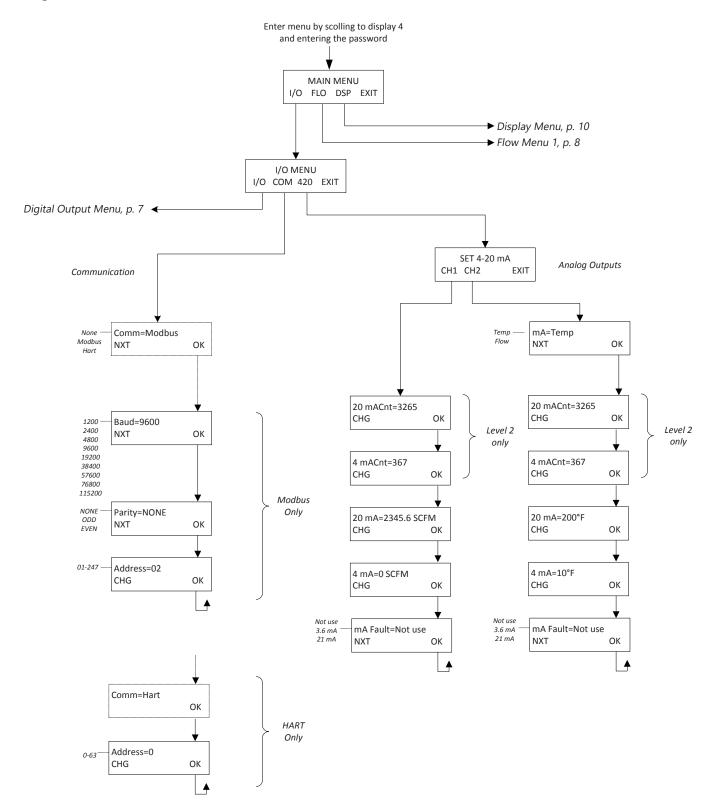


Fig. 1.2: FT4X Menu Tree - Digital Outputs and Input

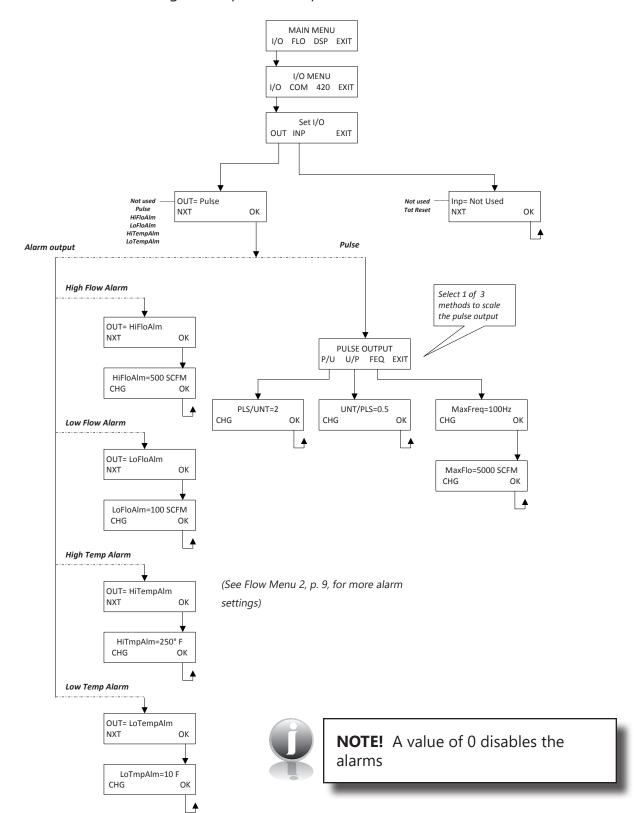


Fig. 1.3: FT4X Menu Tree - Flow Menu 1

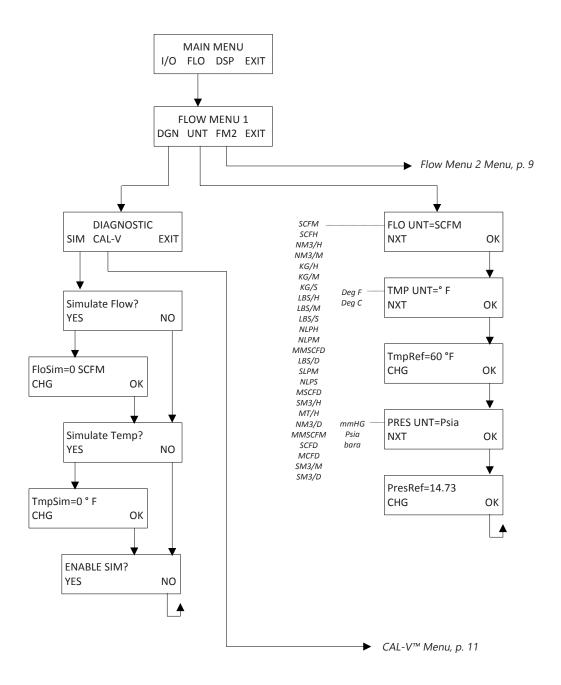


Fig. 1.4: FT4X Menu Tree - Flow Menu 2

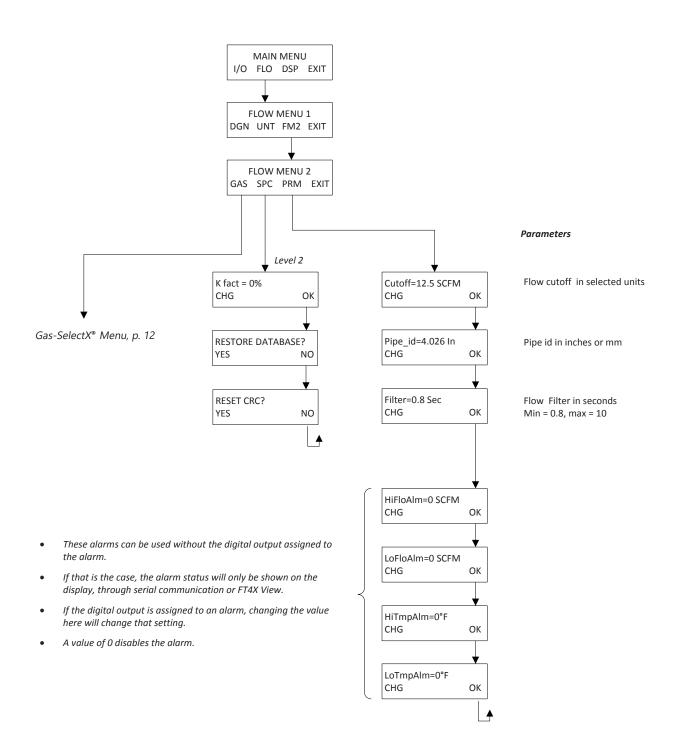
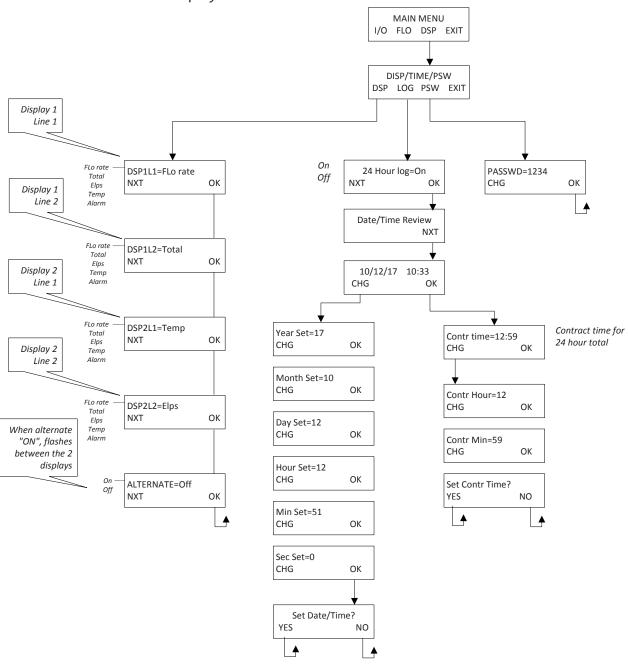


Fig. 1.5: FT4X Menu Tree - Display Menu





NOTE! All readings updated every second

- Flo Rate = Flow rate of process gas
- Total = Total flow of process gas
- Elps = Elapsed time since reset of flow total
- Temp = Temperature of process gas
- Alarm = Notification of errors; diagnostic errors

Fig. 1.6: FT4X Menu Tree - CAL-V™ Menu

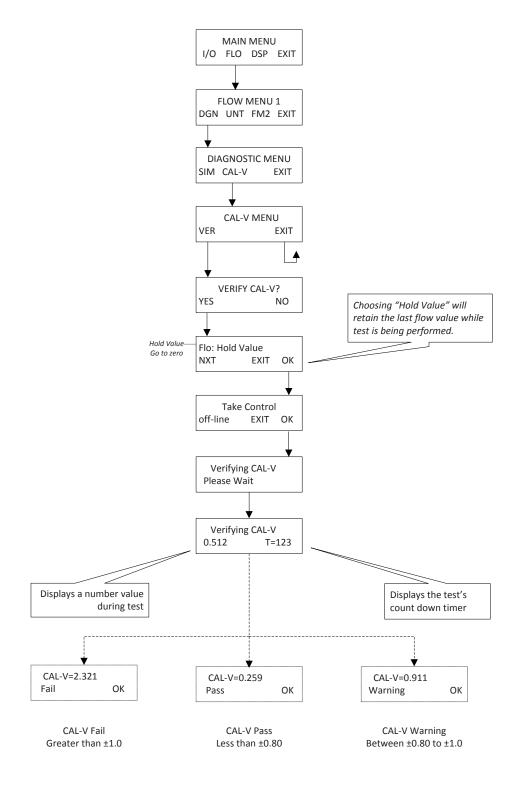


Fig. 1.7: FT4X Menu Tree - Gas-SelectX® Menu

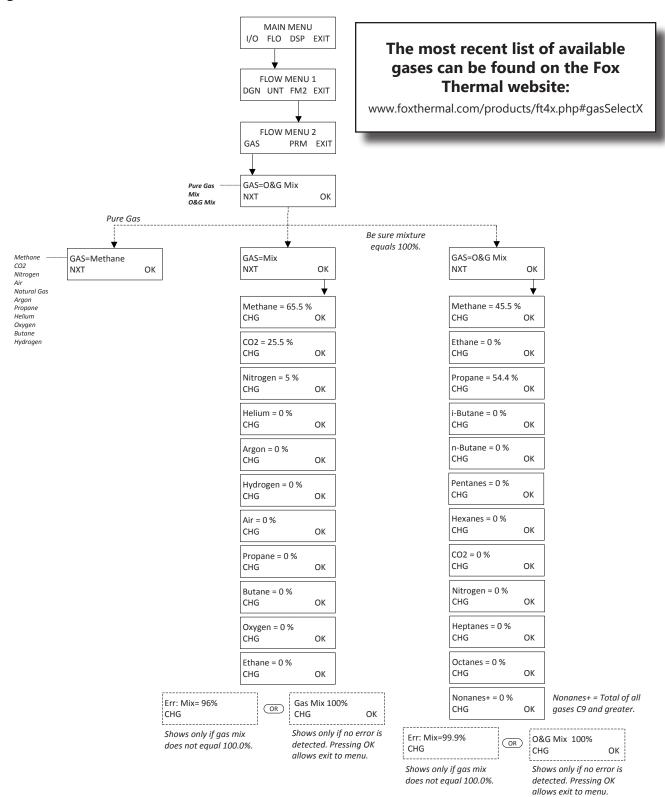
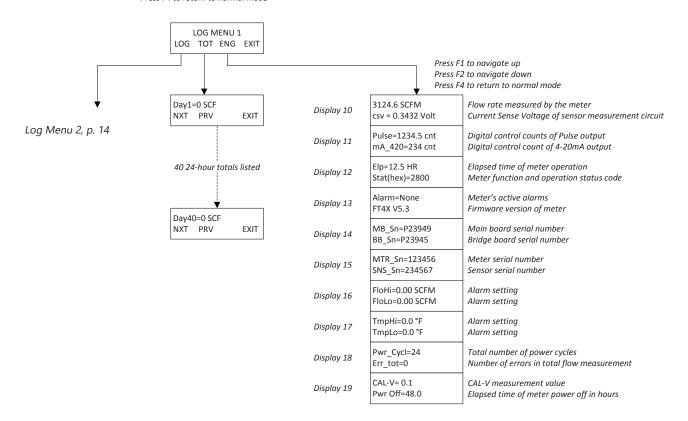


Fig. 1.8: FT4X Menu Tree - Log Menu 1

Enter Log Menu: Press F1 & F2 at the same time Press F4 to return to normal mode





NOTE!

 All values in Log Menu 1 are view only. These values cannot be changed from this menu

Fig. 1.9: FT4X Menu Tree - Reset Flow Total

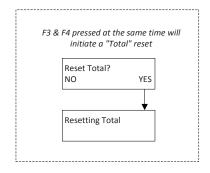
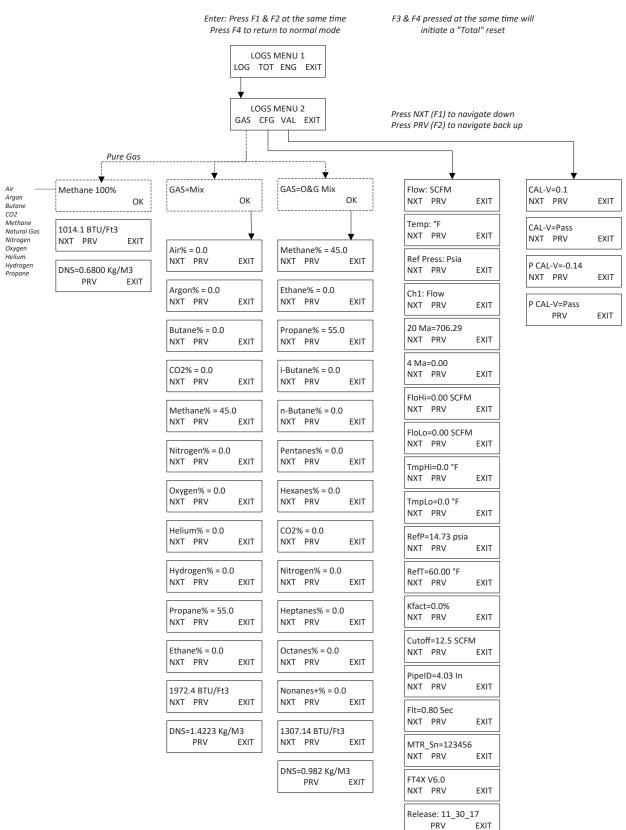


Fig. 1.10: FT4X Menu Tree - Log Menu 2



Welcome

Thank you for purchasing the Model FT4X Thermal Gas Mass Flow Meter from Fox Thermal. The FT4X is one of the most technically advanced flow meters in the world. Extensive engineering effort has been invested to deliver advanced features, accurate measurement performance and outstanding reliability.

This Instruction Manual contains the electrical and mechanical installation instructions as well as details for programming, maintaining and troubleshooting the meter. This manual is divided into the following sections: Introduction, Installation, Wiring, Operation, Communications, Maintenance, Appendices, Definitions, and Index.

Theory of Operation

The Model FT4X is an innovative Thermal Mass Gas Flow Meter and Temperature Transmitter. It is microprocessor-based and field programmable. The FT4X thermal sensor operates on the law that gases absorb heat. A heated sensor placed in an air or gas stream transfers heat in proportion to the stream's mass velocity. There are two sensor elements. One sensor element detects the gas temperature and a second element is maintained at a constant temperature above the gas temperature. The energy transferred from the heated element is proportional to the mass flow velocity. The FT4X flow meter maintains accurate flow measurement over a large temperature and pressure range.

Mass Flow

The Model FT4X measures mass flow; an advantage over other flow meters which measure volumetric flow rate. Volumetric flow is incomplete because temperature and pressure are unknown and must be measured separately. For example, the mass flow of a gas depends on its temperature and pressure. As temperature and pressure changes, the gas volume changes but not its mass. Therefore a device measuring mass flow is independent of temperature and pressure changes. The Model FT4X provides a direct measurement of gas flow in Mass units (kg/hr, lb/hr), standard units (SCFM, SLPM) or normal units (NM3/hr, NLPM) with no additional temperature or pressure measurements required.

Calibration Validation

Validate the calibration of the FT4X in the field using the CAL-V[™] test. The goal of Calibration Validation is to provide operators with the ability to verify that the meter is capturing accurate data at scheduled recalibration times - or at any time - instead of sending the meter back to the factory for recalibration. By performing CAL-V[™] in the field, operators can verify that the meter is running accurately by testing the functionality of the sensor and its associated signal processing circuitry. This test can be done in the pipe under normal process conditions.

Flow Calibration

Every Fox Thermal flow meter is set to the customer's configuration at the factory using an App ID which is generated by the on-line configurator. The App ID specifies the gas type, flow range, serial communication and other settings in the meter. If these settings match the final customer application, the meter is ready to use. The Fox Thermal Calibration Lab maintains

instrument calibration data on every flow meter. Calibration files include details on process conditions, customer gas, line size and other information. All NIST-traceable equipment utilized for the calibration procedure is identified on the Calibration Certificate, which is sent with every flow meter.

DDC-Sensor™ Technology Description

The Fox Thermal DDC-Sensor™, a Direct Digitally Controlled sensor, is a state of the art technology unlike other thermal flow sensors available on the market. Instead of using traditional analog circuitry, the DDC-Sensor™ is interfaced directly to the FT4X microprocessor for more speed and programmability. The DDC-Sensor™ quickly and accurately responds to changes in process variables by utilizing the microprocessor to determine mass flow rate, totalized flow, and temperature.

Fox Thermal's DDC-Sensor™ provides a technology platform for calculating accurate gas correlations. The FT4X correlation algorithms allow the meter to be calibrated on a single gas in the factory while providing the user the ability to select other gases in the Gas-SelectX® gas menu. Fox Thermal's Model FT4X with its DDC-Sensor™, state-of-the-art correlation algorithms, and advanced Data Logger provide an accurate, multi-gas-capable thermal gas flow meter.

I/O Description

The FT4X features two galvanically isolated 4-20mA analog outputs, HART communication, a pulse output, switch input and Modbus RTU (RS485). There is also a USB port for interfacing with a laptop or computer. The first 4-20mA output can be used for HART communication. The second 4-20mA output can be configured for flow rate or process gas temperature and can be scaled by the user. The pulse output can be used for pulse or alarm and is programmable to represent flow rate. The switch input can be configured to reset the flow totalizer and elapsed time.

FT4X View™ interfaces to the USB port and is a free Fox Thermal PC-based software program that displays flow meter readings and permits flow meter configuration. The software is available for download on the Fox Thermal website.

FT4X Data Logger

The Model FT4X has a Data Logger board used to record daily totals and configuration changes/events (i.e. power on/off, alarms).

The FT4X Data Logger supports 40 daily total records. The meter is shipped with this function turned off and must be activated by the user after the unit is powered on. When the number of samples exceeds 40, the old data will be overwritten. Only the most recent 40 records are kept and day #1 is always the latest total recorded.

Model FT4X firmware v6.0 and later have been equipped with Quality Transaction Record (QTR) functionality per *API MPMS 21.1 Chapter 5.2* (linear type meters). Refer to the FT4X View™

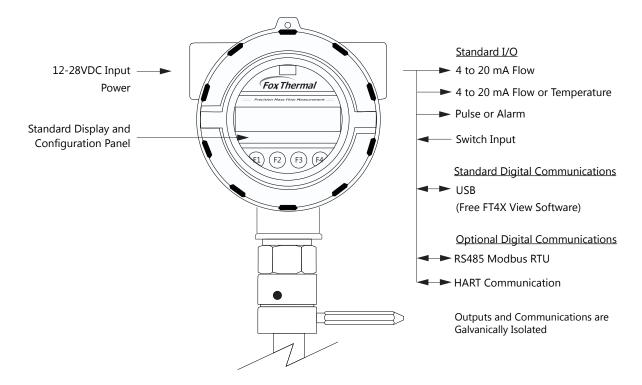


Software Manual for data downloading instructions. Data that can be downloaded through FT4X View™ includes hourly and daily averages and totals. This data is saved for seven years as required by API 21.1.

FT4X Functional Diagram

An on-board 2 line x 16 character backlit LCD display shows flow rate, total flow, elapsed time, process gas temperature, and alarms. The display is also used in conjunction with the Configuration Panel for field configuration of flow meter settings such as gas selection, 4-20mA scaling, pulse output scaling, pipe area, flow cutoff, flow filtering, display configurations, diagnostics, communication parameters, data logging, and alarm limits.

Fig. 1.11: FT4X Function Diagram



Specific Conditions of Use:

- The flameproof joints of the equipment are not intended to be repaired. Consult the manufacturer if dimensional information on the flameproof joints is necessary.
- Follow the manufacturer's instructions to reduce the potential of an electrostatic charging hazard.

Installation Scope

This section describes how to install the Fox Thermal Model FT4X Flow Meter:

For Insertion Types:

- 1. Determine lateral position on the pipe
- 2. Verify sensor installation depth
- 3. Determine sensor orientation in relation to sensor length and direction of flow
- 4. Determine if the display orientation must be changed
- 5. Ensure proper tightening of compression fitting for mounting meter

For Inline Types:

- 1. Determine lateral position on the pipe
- 2. Flow body orientation in relation to direction of flow in pipe
- 3. Changing the display orientation.
- 4. Proper tightening of compression fitting

Installation procedures must be performed using a combination of the end user's best engineering practices, in compliance with local codes, and with manufacturer's recommendations.

General Precautions

The following general precautions should be observed:



- 1. Exercise care when handling the flow meter to avoid damaging the probe, sensor or enclosure.
- 2. Close any unused conduit openings in the enclosure with plugs certified for your application.
- 3. The enclosure cover must be closed except during configuration or at times during installation.
- 4. Mounting FT4X in direct sunlight can cause the temperature inside the enclosure to increase beyond design limits, resulting in failure of LCD display and reduced component life. It is recommended that a sunshade be installed to avoid direct sunlight (see maximum enclosure operating temperature specification).
- 5. Ensure the flow direction indicator/pointer for the meter is in line with the direction of flow in the pipe.
- 6. Do not install the FT4X enclosure near an igniter, igniter-controller or switching equipment.
- 7. Do not install an external power supply in a cabinet containing an igniter controller or switching equipment.
- 8. For accurate flow measurement: review flow meter placement instructions before installation to ensure a proper flow profile in the pipe.
- 9. For safety reasons, Teflon ferrules are only appropriate for applications with pressures of 60 psig or less. At higher pressures, use of a Teflon ferrule risks unwanted probe movement or ejection of the probe from the pipe. For all applications above 60 psig, the standard stainless steel ferrule is required.

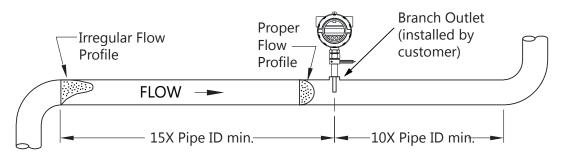


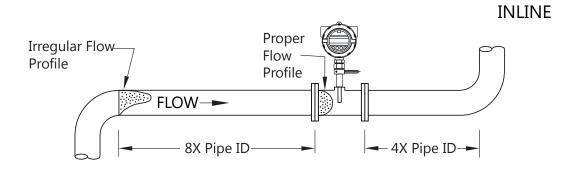
Instructions for Flow Meter Lateral Placement

Install the Model FT4X flow meter so that it is far enough away from bends in the pipe, obstructions, or changes in line sizes to ensure a consistent flow profile. See Fig. 2.1 below for your meter type.

Fig. 2.1: Upstream and Downstream Pipe IDs for Insertion and Inline Flow Meters

INSERTION





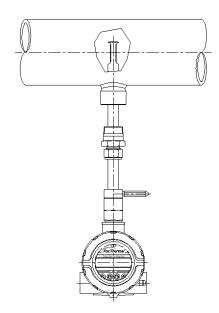


- Pipe ID = Inside Diameter
- The probe diameter is ³/₄"
- An irregular flow profile will affect sensor accuracy

Tilt Installations - Moisture in the Gas or Condensation

Tilted variations on installations help prevent moisture and condensation from forming on the sensor and disrupting accurate flow measurement. Fox Thermal recommends 180° installation if the gas may have moisture or condensation, if possible. Contact Fox for further recommendations.

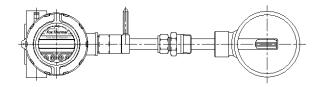
Fig. 2.2: Tilt Installation at 180°



Alternate Installations - Vertical Pipes or Restricted Installation Spaces

When restricted physical installation space exists, the FT4X can also be installed at other angles. Please note that the **display and the enclosure orientation can be rotated in 90° increments.**

Fig. 2.3: Alternate Installation at 90° (CCW)



Welding NPT Female Fitting to Pipe

The probe of the FT4X must be installed perpendicular in the pipe to measure flow accurately. Use the following steps to ensure that the 1" NPT female fitting is correctly welded to the pipe. Directions:

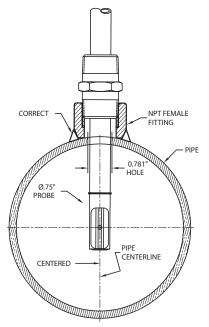
- 1. Drill a 0.781-inch hole inside the fitting through the wall of the pipe (1 wall only).
- 2. Assemble the compression fitting and NPT fitting hand tight onto the probe of the FT4X.
- 3. Insert the probe into the hole in the pipe and use the FT4X probe and compression fitting to align the NPT fitting with the hole and the probe perpendicular to the pipe.
- 4. Tack-weld the NPT female fitting carefully onto the pipe.
 - Before welding the fitting completely, verify the probe is aligned to the center of the pipe and the hole is centered in the NPT fitting (see Figure 2.4).
- 5. To verify that the correct hole position has been achieved, carefully slide the 0.75-inch sensor in and out of the NPT female fitting and 0.781-inch hole.

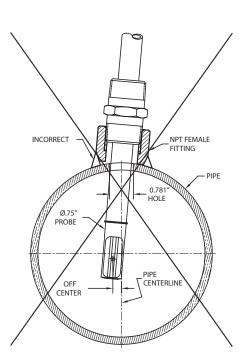


WARNING! Do not force the 0.75-inch sensor through the 0.781-inch hole. Forcing it through the 0.781-inch hole can damage the probe!

- 6. Verify that the temporary weld of the NPT female fitting positions the probe window on the pipe's centerline.
 - Figure 2.4 shows an incorrect welding of the NPT female fitting, causing the 0.75-inch sensor to be "off center".
- 7. Once the NPT fitting is aligned properly, remove the 0.75-inch sensor from the NPT female fitting and finish welding. Then verify the probe is still aligned with the center of the pipe.
- 8. Set the depth of the flow meter (see "Fig. 2.5: Cross Section of Insertion Sensor Depth in Pipe" on page 22).
 - Do not tighten compression fitting until proper depth of flow meter is determined. See Fig. 2.5.

Fig. 2.4: Alignment of NPT Female Fitting





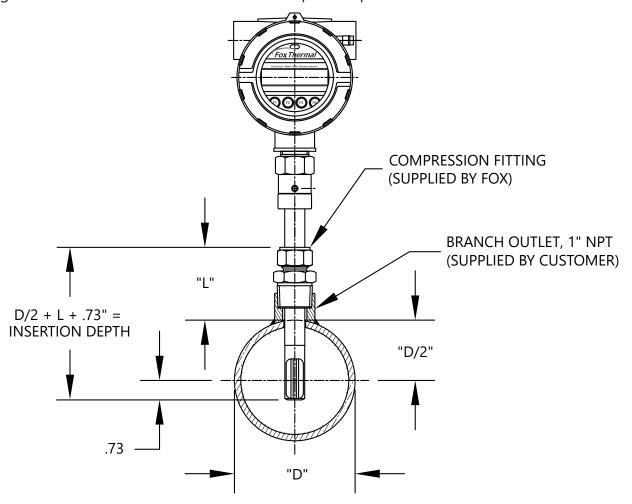
Installation Depth

The installation depth of the sensor in the pipe is dependent on the pipe size. To get the most accurate reading, proper placement of the sensor window within the pipe is necessary. As shown in Fig 2.4, the end of the sensor window should be 0.73" (18.5 mm) past the center line of the pipe. Review the dimensional drawing below with the following equation to calculate insertion depth: L + D/2 + .73" = insertion depth. Insertion depth is measured from the top of the compression fitting to the bottom end of the probe.



CAUTION! For a 1½" pipe, do not tighten compression fitting without 0.2" distance from wall or damage to probe will occur.

Fig. 2.5: Cross Section of Insertion Sensor Depth in Pipe



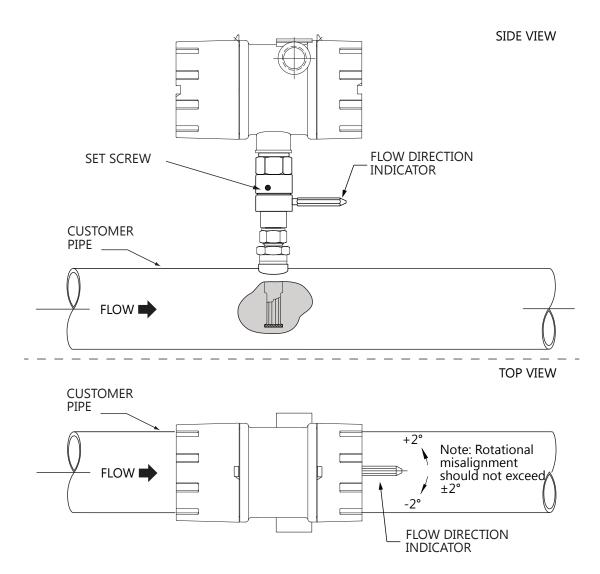
Rotating the Enclosure

The Model FT4X enclosure has been designed to allow the enclosure to rotate for optimal viewing of the display. To rotate the enclosure, first loosen the two set screws near the Flow Direction Indicator. Then rotate the enclosure into the desired position and tighten the set screws. Do not rotate the enclosure more than 360 degrees.

Direction of Flow and Orientation of the Probe

Install the meter with the flow direction indicator pointing in the direction of flow and centered on the middle of the pipe. The rotational misalignment of the flow direction indicator must be less than 2 degrees.

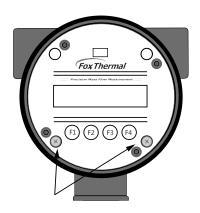
Fig. 2.6: Orientation of Flow Meter



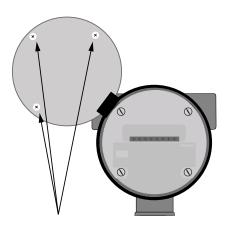
Changing the Orientation of the FT4X Display

The display can be rotated in 90° increments for optimum viewing of the screen. First, open the enclosure by unscrewing the enclosure cap and loosen the two captive screws to open the display assembly. Detach the display board from the metal shield by loosening the three screws on the back of the round shield. Rotate the display board to the desired orientation. Ensure that the display cable is routed flat and straight through the display hinge to prevent binding. Reattach the display board to the metal shield by tightening the three screws. Close the display assembly and secure it to the enclosure with the two captive screws. Finally, install the enclosure cover back on the front of the enclosure.

Fig. 2.7: Rotating the Display Orientation



Loosen these two screws to open the display.



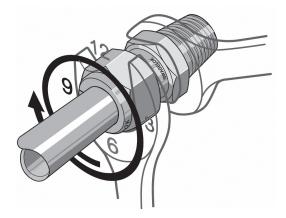
Loosen these three screws to rotate the display in 90° increments (±180°).

Mounting Instructions - Compression Fittings

The Model FT4X is mounted through a 0.781" hole and a 1-inch female NPT branch outlet in the customer's pipe. Insertion style flow meters are not designed for use in pipes smaller than 1½".

- Install the compression fitting into the 1-inch female NPT branch outlet.
- When installing in a 2" pipe or larger, install the end of the probe 0.73" (18.5 mm) past the center line of the pipe (refer to figure 2.5) and tighten the compression fitting nut (refer to figure 2.8).
- When installing into a 1½" pipe carefully install the probe into the pipe until it touches the opposite wall and pull back 0.2". Tighten the compression fitting nut.
- While holding the fitting body steady, tighten the nut one and one-quarter (1 1/4) turns to the 9 o'clock position. See Figure 2.8.

Fig. 2.8: Proper Tightening of the Compression Fitting Nut





CAUTION! For a 1½" pipe, do not tighten compression fitting without 0.2" distance from wall or damage to probe will occur.



CAUTION! Once the stainless steel compression fitting ferrule is locked onto the probe, the probe can be removed or rotated, but the insertion depth is locked in place.

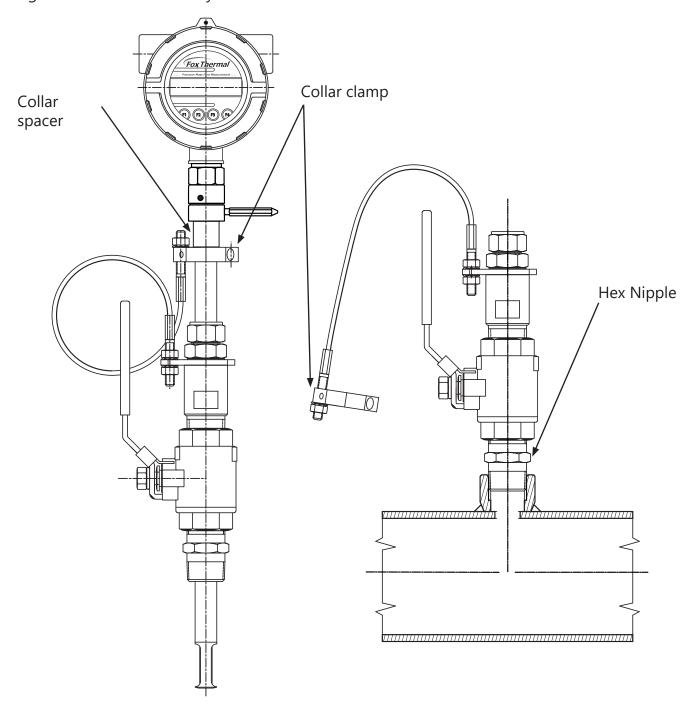


CAUTION! If the stainless steel or teflon ferrules are not properly tightened, and/ or the recommended pressure is exceeded, the ferrules can slip on the stainless steel tubing causing damage to the meter or bodily harm.

Installation of a New Retractor Assembly

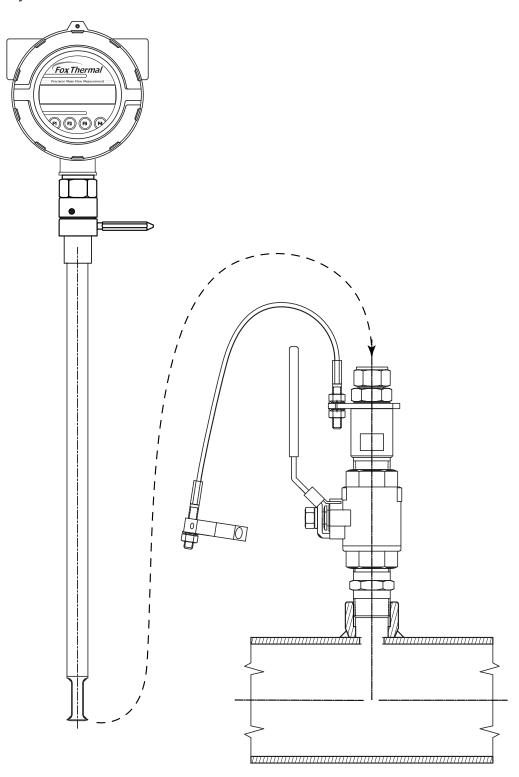
- 1. Remove collar clamp from probe using a 3/16" Hex Key.
- 2. Remove meter probe from retractor assembly and leave the ball valve open. Keep the collar spacer on the probe so it is not misplaced.
- 3. Install the valve assembly on the pipe, by tightening the Hex Nipple with a 1 3/8" wrench.

Fig. 2.9: Retractor Assembly With and Without Probe Installed



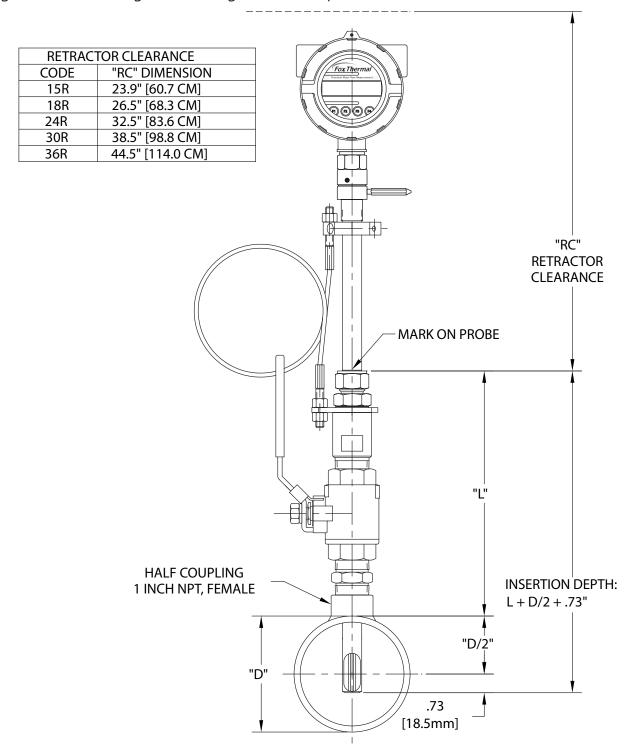
4. Carefully slide the probe through the retractor assembly and through the hole to see if there is interference by touching the pipe wall with the end of the probe on the far side or until the probe cannot go deeper. Remove the probe. Remove the retractor and rework the hole, if required.

Fig. 2.10: Verify Probe Insertion



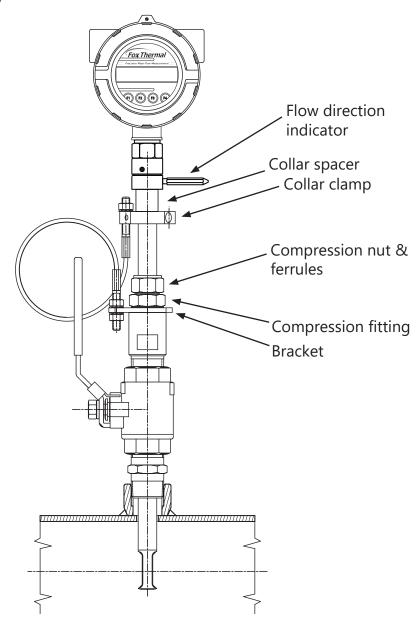
- 5. Using the equation (L + D/2 + 0.73") from Figure 2.11, calculate the insertion depth and mark on the probe while measuring from the end of the probe.
- 6. The Retractor Clearance table of Figure 2.11 lists the space required to remove the meter from the retractor. Use the model code of your meter to determine the dimension.

Fig. 2.11: Determining and Marking Insertion Depth



- 7. Insert probe back into the retractor to the depth mark and hand-tighten the compression fitting. Make sure collar spacer is in place on the probe.
- 8. Verify that flow direction indicator is in line with pipe and in the direction of flow.

Fig. 2.12: Installed Retractor



- 9. Fully tighten compression fitting (refer to the instructions on p. 25).
- 10. Install collar clamp back on probe just below the collar spacer. Install collar so that the cable mounting hole is in line with the mounting hole on the bracket.



NOTE! For instructions on how to properly remove and replace the meter from a retractor, please refer to "Instructions for Removing and Inserting the Meter from a Pressurized Pipe using the Retractor" on page 99.



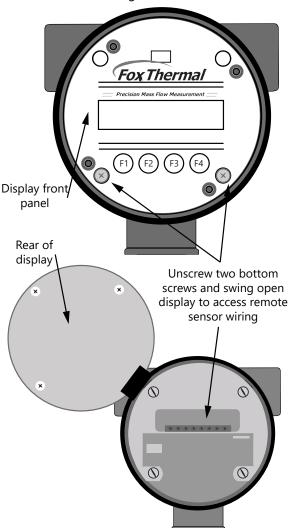
Wiring Instructions

To wire the FT4X connect the power and signal wires to the terminal blocks according to the label and instructions on the following pages.

Fig. 3.1: FT4X Wiring Access

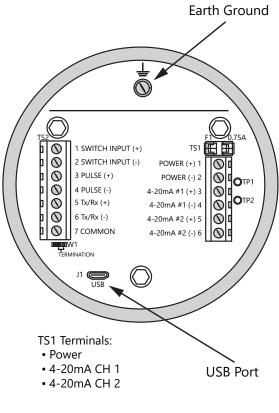
Front Enclosure Cap

Unscrew front enclosure cap to access the display, configuration panel, and remote sensor wiring terminals.



Rear Enclosure Cap

Unscrew the rear enclosure cap to access wiring terminals for power, inputs/outputs, pulse, 4-20mA, remote switch, and the USB port.



TS2 Terminals:

- Switch input
- Pulse
- Communications



NOTE! Cut all wires as short as allowable for a minimum service loop. Obtain the correct length for the FT4X wires using one of these methods:

- Trim the wires to extend 2.5" out of the enclosure after the conduit and wires are routed to the FT4X.
- Trim the wires to extend 6" from the end of the conduit before attaching the conduit to the FT4X.





Wiring Precautions



- WARNING! DO NOT OPEN THE ENCLOSURE WHEN ENERGIZED OR AN EXPLOSIVE ATMOSPHERE IS PRESENT.
- All plumbing and electrical installations of flow meters must be in compliance with local codes, the end user's best engineering practices, and manufacturer's recommendations.
- Do not install the FT4X enclosure near an igniter, igniter-controller or switching equipment to eliminate the possibility of noise interference.
- Do not install an external power supply in a cabinet containing an igniter controller or switching equipment.
- This flow meter contains components that can be damaged by static electricity. You must discharge yourself by touching a grounded steel pipe or other grounded metal prior to working inside this flow meter.
- Close any unused conduit openings with suitable certified plugs

Power Wiring

For wiring the 12 to 28VDC power, use stranded copper wire. Twisted pair shielded cable is recommended. Supply connection wiring must be rated for at least 90°C.

Grounding

The enclosure must be properly grounded with a quality earth ground. 16 gauge, stranded wire is recommended.

Signal and Serial Communication Wiring

For signal and serial communication wiring, the recommended wire gauge is 18 to 22 AWG. Always use twisted pair shielded cable.

Modbus Cable Specs

A shielded 22 to 18 gauge three conductor cable is recommended for Modbus communication wiring. Two of the wires in the cable should be twisted pair and used for the Modbus transmit and receive signals. The third wire is for the Modbus common signal. The shield drain wire of the cable should be connected to chassis or earth ground at the Modbus modem. Belden number 3106A or a similar type of cable is recommended, depending on the environment or temperature requirements of the application.

Remote Sensor Wiring



NOTE! Remote wiring is only required when the Remote Electronics option is provided.

NOTE! Serial Numbers: If you have more than one meter, you must ensure that the serial numbers of the probe/remote enclosure, electronics enclosure, and flow body match one another. These items have been manufactured and calibrated to operate as a unit and cannot be mismatched.

For remote sensor wiring use Belden number 5306FE or similar type of cable, depending on environment or temperature requirements of the application. Make sure that the cable length does not exceed 100 feet and the wire resistance does not exceed one ohm. Connect the cable shield at the remote enclosure end.



Power Input Requirements: 12 to 28VDC

External DC power supply must provide 12 to 28VDC (10 to 30VDC full input power range) at 6 Watts minimum.

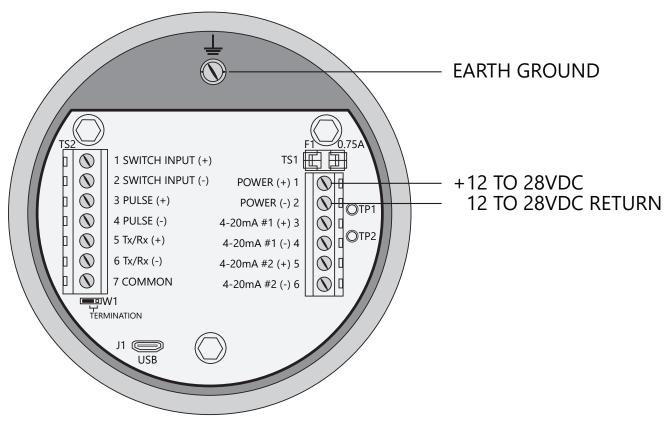
(With 12VDC power, the FT4X can use up to 500mA. With 24VDC power, the FT4X can use up to 250mA.)

A 20 Watt or greater power supply is recommended to ensure it can provide enough current under all temperature, ventilation, and power on conditions.

The enclosure must be properly grounded with a quality earth ground. Sixteen (16) gauge, stranded wire, is recommended for earth ground.

Connect the power wiring as shown in the diagram below.

Fig. 3.2: Connections for 12 to 28VDC Supply





CAUTION!

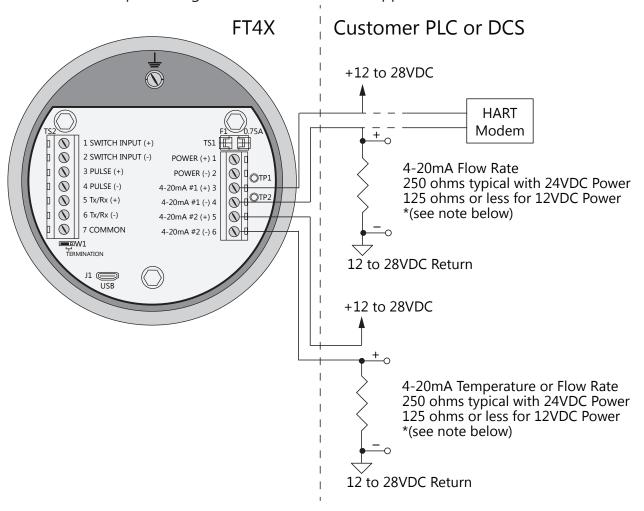
• Supply connection wiring must be rated for at least 90°C.



4-20mA Output and HART Comm. Wiring: Customer-Supplied Power Source (Recommended)

Bring the wiring in through either conduit hub. Connect the 4-20mA flow rate, 4-20mA temperature, and HART communication option wiring as shown in the diagram below.

Fig. 3.3: 4-20mA Output Wiring for Isolated Customer-Supplied Power Source





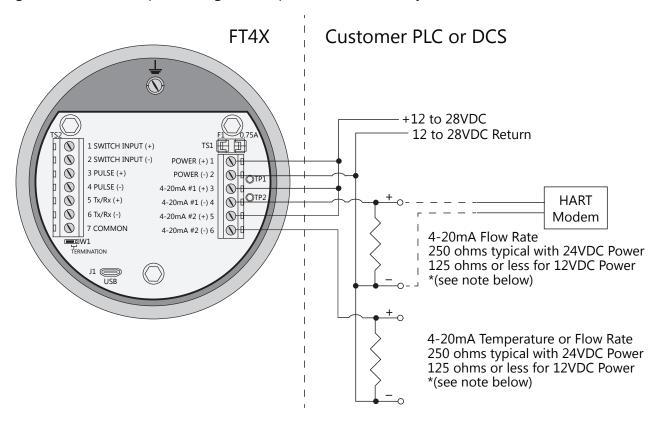
- When using a 12 volt power supply, the load resistor on the
 4-20mA output must be 125 ohms or less to operate properly.
- When using 24 volt power, the load resistor is typically 250 ohms. A 250 ohm resistor in the 4-20mA circuit will result in a 1 to 5 volt signal to the PLC or DCS.
- When using a 24 volt power supply, the load resistor on the 4-20mA output must be 600 ohms or less.
- Some PLC and DCS equipment have built in load resistors, please refer to the technical manuals of such equipment.



4-20mA Output and HART Comm. Wiring: Loop Power Provided by FT4X

Bring the wiring in through either conduit hub. Connect the 4-20mA flow rate, 4-20mA temperature, and HART communication option wiring as shown in the diagram below.

Fig. 3.4: 4-20mA Output Wiring for Loop Power Provided by FT4X





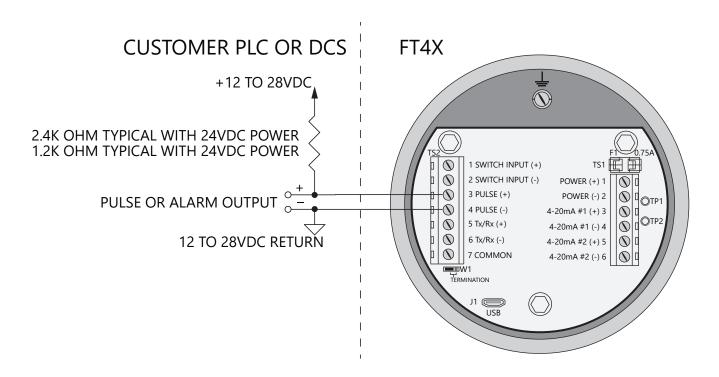
- When using a 12 volt power supply, the load resistor on the
 4-20mA output must be 125 ohms or less to operate properly.
- When using 24 volt power, the load resistor is typically 250 ohms. A 250 ohm resistor in the 4-20mA circuit will result in a 1 to 5 volt signal to the PLC or DCS.
- When using a 24 volt power supply, the load resistor on the 4-20mA output must be 600 ohms or less.
- Some PLC and DCS equipment have built in load resistors, please refer to the technical manuals of such equipment.





Bring pulse/alarm wiring in through either conduit hub. Connect the pulse/alarm wiring as shown in the diagram below. The pulse/alarm output is an open collector circuit capable of sinking a maximum of 20mA of current. Pulse or alarm selection is programmed using the display or FT4X View™. Only one option, pulse or alarm, can be active at a time.

Fig. 3.5: Pulse/Alarm Output Isolated (Recommended)





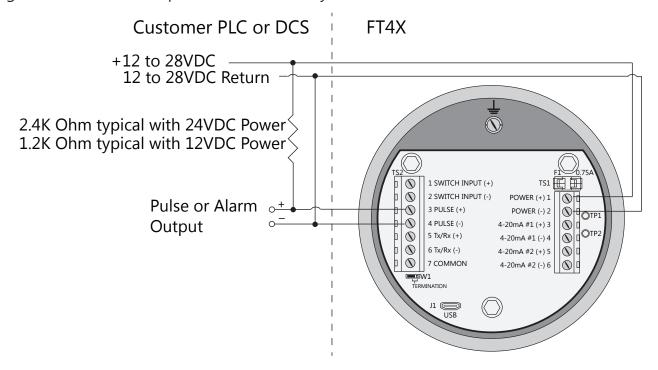
- The FT4X Pulse/Alarm output is typically used to drive digital circuitry or solid-state relays. The output of a solid state relay may, in turn, operate loads such as electromechanical relays or alarm indicators.
- The maximum load current of the Pulse/Alarm output is 20mA. Choose a load resistance that provides approximately 10mA with the power supply operating voltage.
- When the output is configured for Alarm and an alarm is not active, the output will be on (0 volts output). When an alarm is active, the output will be off (12 to 28 volts output).



Pulse/Alarm Output Wiring: Power Provided by FT4X

Bring pulse/alarm wiring in through either conduit hub. Connect the pulse/alarm wiring as shown in the diagram below. The pulse/alarm output is an open collector circuit capable of sinking a maximum of 20mA of current. Pulse or alarm selection is programmed using the display or FT4X View™. Only one option, pulse or alarm, can be active at a time.

Fig. 3.6: Pulse/Alarm Output Power Provided by FT4X





- The FT4X Pulse/Alarm output is typically used to drive digital circuitry or solid-state relays. The output of a solid state relay may, in turn, operate loads such as electromechanical relays or alarm indicators.
- The maximum load current of the Pulse/Alarm output is 20mA. Choose a load resistance that provides approximately 10mA with the power supply operating voltage.
- When the output is configured for Alarm and an alarm is not active, the output will be on (0 volts output). When an alarm is active, the output will be off (12 to 28 volts output).

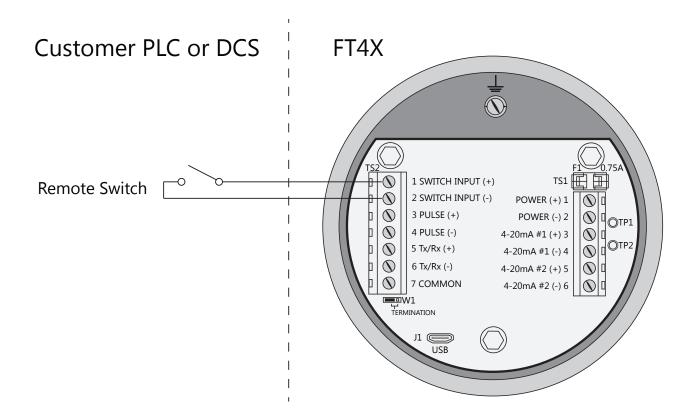


WIRING

Switch Input Wiring

A remote switch can be used to reset the Totalizer and elapsed time, if enabled in the programming settings. Connect the switch input wiring as shown in the diagram below.

Fig. 3.7: Switch Input Wiring





RS485 Wiring for Modbus RTU (RS485)

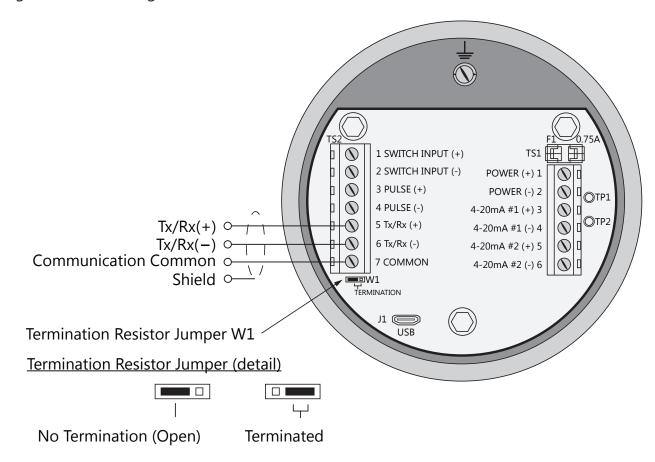
Wiring connections are made as shown in the diagram below for Modbus communication.

Termination Resistor

Connect a termination resistor across the receive/transmit signals of the last device on the communication line. To connect the 121 ohm termination resistor on the FT4X, set jumper W1 to the TERM position.

Disconnect the termination resistor on all other external RS485 devices. The termination resistor of the FT4X is disconnected by setting jumper W1 to the OPEN position.

Fig. 3.8: RS485 Wiring





NOTE!

 W1 jumper will either be in the open or terminated position. It should be in the terminated position on the last meter in the series.

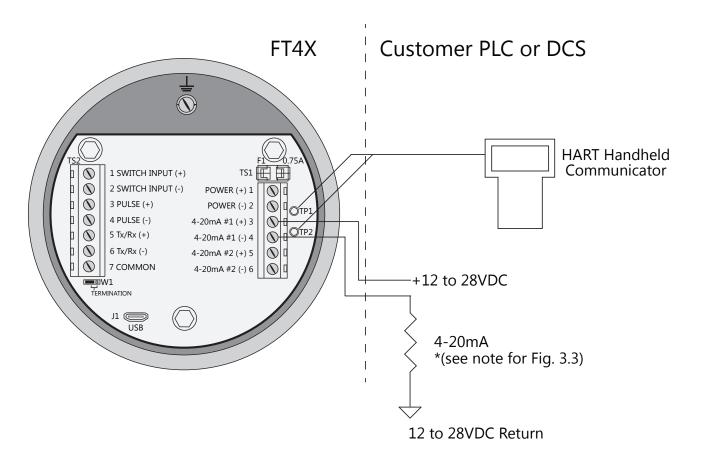


HART 4-20mA Output Wiring: Handheld Communicator

The 4-20mA current loop and HART modem connections are shown on p. 33 and p. 34.

A handheld HART communicator can be connected to test points TP1 (+) and TP2 (-) with clip leads or to the 4-20mA terminal block.

Fig. 3.9: HART 4-20mA Output Wiring, Handheld Communicator

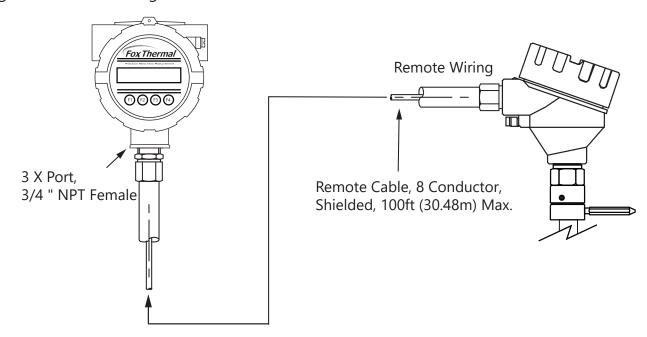




Remote Wiring

Remote wiring is only necessary when the remote sensor option has been ordered.

Fig. 3.10: Remote Wiring



Eight wire shielded cable required. The shielded cable should be run through a separate grounded steel conduit (no other cables or wires in the conduit). If you are using your own cable, make sure that the cable length does not exceed 100 feet and has a wire resistance that does not exceed one ohm (18 AWG recommended).



NOTE! Do not connect the cable shield at the electronics enclosure end. Connect the cable shield at the remote sensor terminal.

NOTE! The enclosures must be properly grounded with a quality earth ground. 16 gauge, stranded wire is recommended.

Use an extension cable to connect the terminals of the remote sensor enclosure to connector TS3 located behind the front panel of the electronics enclosure as shown in Figure 3.10 and Table 3.1 on the following page.

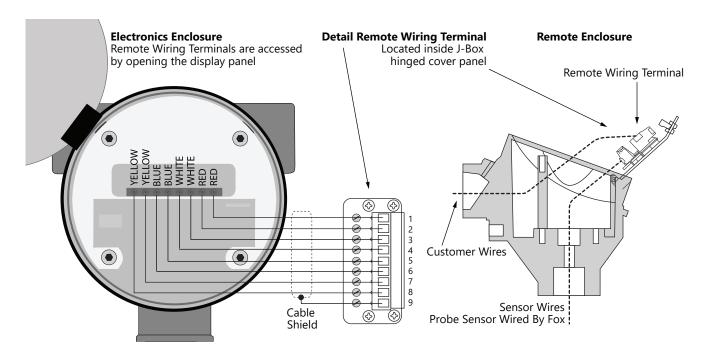


NOTE!

Serial numbers: If you have more than one meter, you must ensure that the serial numbers of the probe/remote enclosure, electronics enclosure, and flow body match one another. These items have been manufactured and calibrated to operate as a unit and cannot be mismatched.



Fig. 3.11: Remote Sensor Wiring





NOTE! Wire colors listed here represent the wire colors of cables supplied by Fox Thermal. Colors may vary if customer is supplying their own cable.

Table 3.1: Remote Sensor Cable Wiring

Electronics Enclosure Terminals	Extension Cable Wire Color	Remote Enclosure Terminal Numbers	Sensor Wire Color
Red	Red	1	Red
Red	Brown	2	Red
White	White	3	White
White	Black	4	White
Blue	Blue	5	Blue
Blue	Green	6	Blue
Yellow	Yellow	7	Yellow
Yellow	Orange	8	Yellow
No Connection	Shield	9	

Start Up Sequence

The program automatically enters the Run/Measure mode after power up. The screen will show the software version of the FT4X during power up.

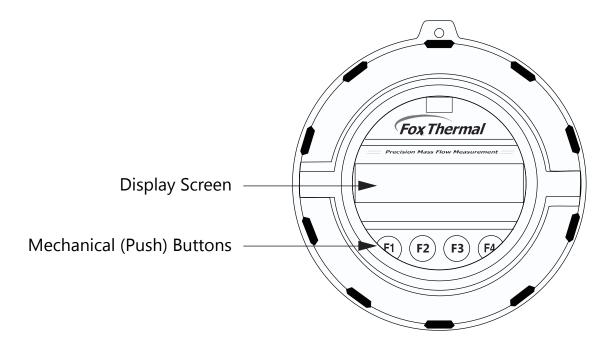
USB Interface

The USB interface is a standard feature which allows communication with a PC to monitor readings and configure settings. FT4X View $^{\text{TM}}$, is a free application program from Fox Thermal that connects to the USB interface and allows data monitoring, configuration setting, data logging to Excel, and an option to save and recall FT4X configuration data.

FT4X Display and Configuration Panel

The FT4X has a 2 line x 16 character display with 4 mechanical buttons. The meter can be programmed by using the display and configuration panel. The configuration panel can be accessed by removing the FT4X cap. Be sure to replace the cap after you are done configuring the FT4X.

Fig. 4.1: FT4X Display and Configuration Panel



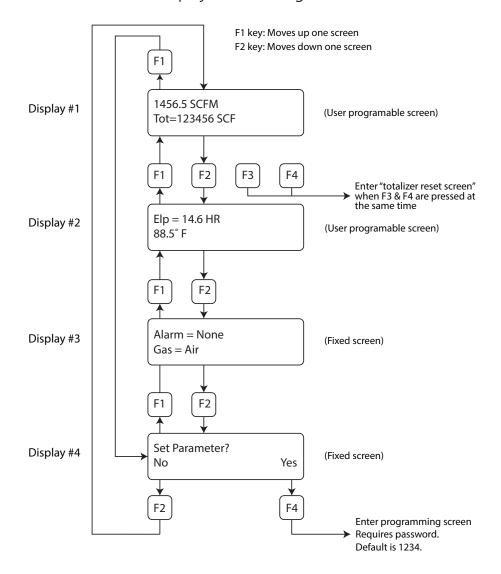
Measurement Mode Display Screens

In the measurement mode, there are four different display screens (display 1, 2, 3 and a prompt screen to enter the programming mode). Two display screens are user programmable (refer to Display Setup p. 50). Scrolling through the display is accomplished by pressing the F1 or F2 key to view the next or previous screen.

Pressing the F1 and F2 keys at the same time enters the Log Menu and Engineering Menu screens (refer to p. 13).

Pressing the F3 and F4 keys at the same time brings up the Reset Total screen prompt.

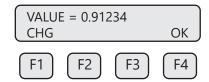
Fig. 4.2: FT4X Measurement Mode Display Screen Navigation



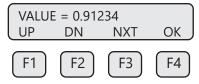
Programming: Data Entry using the Display and Configuration Panel

There are 2 basic types of menu entries: one for changing value or string and one for selecting from a selection list.

To Change a Value or String:

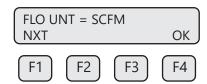


Press CHG (F1) key to change the value, OK (F4) to accept the value.



Press the **UP (F1) or DN (F2)** key to select a new digit or character, the cursor points to the selected digit. Press **NXT (F3)** to select the next digit and **OK (F4)** to accept the entry.

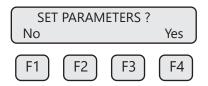
To Select from a List:



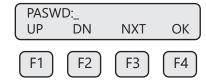
Press **NXT (F1)** key repeatedly until the correct selection is made and **OK (F4)** key to accept the entry.

Entering the Programming Mode

To enter the programming mode and access the Main Menu, press the **F1** or **F2** key in the normal running mode until the following screen is shown:



Press **YES (F4)** and the following screen will prompt user to enter password:

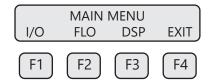


Enter the correct password, then follow the instructions for changing a value as specified on page p. 44. The default Level 1 password is "1234".

If the wrong password is entered, the message "Wrong Password" will display and then return to the programming entry screen.

Main Menu

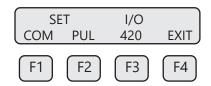
If the password is accepted, the Main Menu screen will be shown:



This is the Main Menu screen for the programming mode. Press **EXIT (F4)** repeatedly until "Normal Mode" is seen briefly to exit the programming mode.

Analog 4-20mA Outputs

The following menu allows the scaling of the analog 4 to 20mA output. From the Main Menu, press **I/O** (F1) to move to the 4 to 20mA output selection. In this screen press **420** (F3) (screen appearance may vary according to options).



The 4 to 20mA output is programmable for flow or temperature:



Selections for the 4 to 20mA output are:

Flow Temp

Select NXT (F1) to select Flow or Temperature and then press OK (F4).



Enter the value for the 20mA and press **OK (F4)** key to accept the setting. Then the following screen will display:



Enter the value for the 4mA and press **OK (F4).**

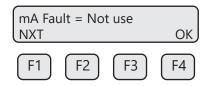


NOTE! When the flow rate exceeds the programmed value for the 20mA set point, the analog output will stay at 20mA and an alarm code will be generated.



NOTE! 4mA is normally set to 0.

After setting the 4mA output value, choose the mA fault value:



This menu allows the user to select an alarm fault level on the 4-20mA output. The alarm is activated when a serious issue is detected preventing the calculation of the correct flow rate. The 3.6mA and 21mA alarm outputs are related to the NAMUR NE 43 alarm feature.

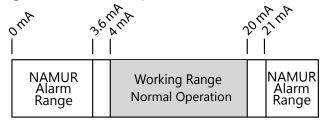
The options are:

- mA Fault=3.6 mA (Force the 4-20mA signal to 3.6mA on alarm)
- mA Fault=21 mA (Force the 4-20mA signal to 21mA on alarm)
- mA Fault=Not use (4-20mA signal alarm fault not used)

The following events will set the output to 3.6mA or 21mA if the alarm level is selected:

- Sensor resistance above high limit
- Bridge Shutdown

Fig. 4.3: Range of 4-20mA Output and NAMUR Alarm



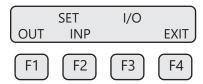
Press (F4) repeatedly until "Normal Mode" is seen briefly to exit the programming mode.



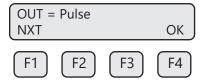
NOTE! When the flow rate exceeds the programmed value for the 20mA set point, the analog output will stay at 20mA and an alarm code will be generated.

Pulse/alarm Output

The Pulse/alarm feature can be accessed from the Main Menu, press I/O (F1).



Press **OUT (F1)** to select the pulse output. The following screen will show:

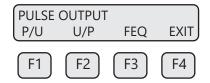


Press **NEXT (F1)** to cycle through output options until you have the selection for "OUT=Pulse" and press **OK (F4).**

The pulse output can be configured in one of three ways:

- 1. Specifying how many pulses per unit, P/U (i.e., 10 pulses per SCF)
- 2. Specifying how many flow units total per pulse, U/P (i.e., 0.1 SCF per pulse)
- 3. Specifying a maximum frequency to a defined maximum value of flow rate

All of these approaches are equivalent.



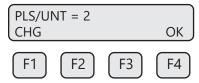
Use **P/U** (F1) to enter pulse per unit, **U/P** (F2) for unit per pulse or **FEQ** (F3) to enter the flow and maximum frequency to scale the pulse/alarm output.



NOTE! When data is entered with any of the three described methods, the other values will be re-calculated according to the settings.

Entering data in Pulse per Unit:

From the Pulse/alarm Output Menu above, press P/U (F1) and the following screen will show:

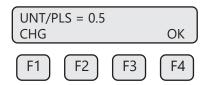


Press CHG (F1) to change the setting and then OK (F4) to accept entry.

The value entered is in pulse per selected flow unit total (i.e., 2 pulses per SCF).

Entering data in Unit per Pulse:

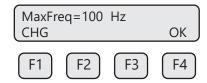
From the Pulse/alarm Output Menu, press **U/P (F2)** and the following screen will show:



Press **CHG (F1)** to change the setting and then **OK (F4)** to accept entry. The value entered is in unit per pulse (i.e. 0.5 flow unit total per pulse)

Entering data with flow and maximum frequency:

From the Pulse/alarm Output Menu, press FEQ (F3) and the following screen will show:

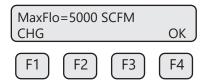


Enter the maximum pulse rate (frequency) and press OK (F4).



CAUTION! Maximum pulse rate (frequency) cannot exceed 100 Hz.

The next screen will show:

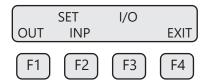




NOTE! If the flow rate exceeds the maximum pulse rate (frequency), the output will stay at 100 Hz and the FT4X will issue an alarm code.

Alarm Output

To access the Pulse/alarm feature, press **I/O (F1)** key from the Main Menu screen. The screen will show:



Then press **OUT (F1)** and the screen may show:



Then press NXT (F1) to select the correct alarm and press OK (F4).

Selections are:

Not used

Pulse

HiFloAlm = High Flow Alarm

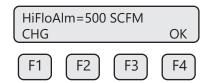
LoFloAlm = Low Flow Alarm

HiTempAlm = High Temperature Alarm

LoTempAlm = Low Temperature Alarm

System Alarm

When the output is set to Alarm and there is no alarm condition, the output will be on (0 volts). When an alarm is active, the output is turned off (12 to 24 volts).



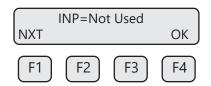
Enter the value for the limit by pressing **CHG (F1)** and then **OK (F4).** A value of 0 disables the alarm.



NOTE! There is only one output to operate as a pulse output or an alarm output. Both cannot operate at the same time.

For Switch Input Settings:

From the Main Menu, press **I/O** (**F1**) and then **I/O** (**F1**) and then **INP** (**F2**) key to select input. The following menu will display:



Press **NXT (F1)** until the correct selection is shown and then press **OK (F4)** to accept the setting.

Selections are:

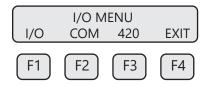
Not used

Tot Reset = Reset the totalizer

Press **EXIT (F4)** repeatedly until you exit programming mode.

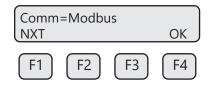
Serial Communication Settings

If RS485 Communication feature was purchased, the Serial communication settings can be programmed by pressing **I/O** (F1) key from the Main Menu. The screen will show:



Press **COM (F2)** to select Serial communication.

The screen may show:



Options for serial communication are:

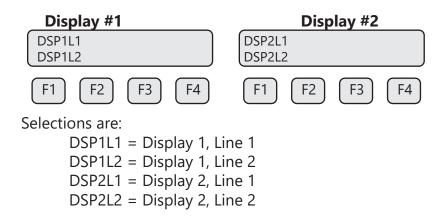
None Modbus HART



NOTE! Any selection other than "None" requires the communication option for the selected communication type. If enabling a communication option, see the Communications Protocols section of this manual.

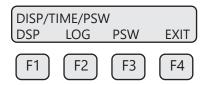
Display Setup

There are four display screens that you can cycle through in normal operating mode (see Figure 4.2 on p. 43). Two of the four display screens are fixed and cannot be changed (displays #3 & 4). The other two screens are programmable to show the information that you prefer and is discussed in this section.

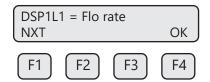


To Program Display Screens #1 & 2:

From the Main Menu press **DSP (F3)** to select the display menu:



Press **DSP (F1)** key. The display will show:



These are the selections for the display #1 line #1.

Selections are:

Flo rate = Flow rate

Total = Total mass or volume

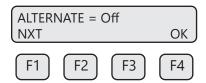
Elps = Elapsed time

Temp = Temperature

Alarm = Error codes

When the selection is correct, press **OK (F4)** to accept. The display will then go through the same process for all 4 lines of the 2 programmable displays (DSP1L1, DSP1L2, DSP2L1 and DSP2L2).

After the last line of display 2 is accepted, the display will show the following menu:

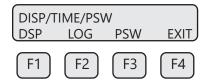


This menu allows you to alternate between menu display 1 and 2 every few seconds. Selections are: On or Off

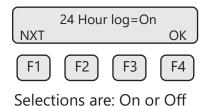
Press **OK (F4)** to accept selection. Press **EXIT (F4)** repeatedly until "Normal Mode" is seen briefly to exit the programming mode.

Reviewing and Enabling Date/Time for 24 Hour Logs and Contract Time:

The 24-Hour Log should be enabled and set to the local date/time at the commission site to make full use of the Logs feature on the FT4X. The Contract Time setting allows the user to isolate the start time for recording daily flow totals.



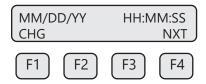
Press LOG (F2) key to turn on or off the 24 Hour Log and perform a Date/Time review.



To review the date and time settings, press **NXT (F4)**.



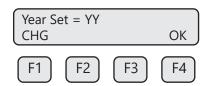
Date/time settings will be displayed as a 24-hour clock (military time) format: HH:MM:SS.



If the date and time are correct, the 24 Hour Log will be turned on or off by pressing **NXT (F1)**. If the date and time are incorrect, the values can be changed and set by choosing **CHG (F1)** and following instructions in the next section.

Programming the Date/Time for 24 Hour Logs and Contract Time:

The following screens will cycle through Year, Month, Day, Hour, Minute, and Seconds. Press **CHG (F1)** to set the year value using the last two numerals (2020 = 20, 2021 = 21):

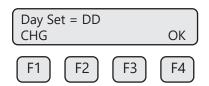


Press **OK (F4)** to set the value for year.

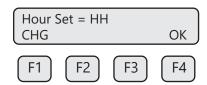
Press **CHG (F1)** to set the month value 1-12 (January = 1, October = 10):



Press **OK (F4)** to set the month value. Press **CHG (F1)** to set the day value 1-31:



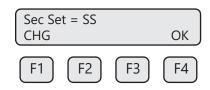
Press **OK (F4)** to set the day value. Next press **CHG (F1)** to set set the hour value 00-23:



Press **OK (F4)** to set the hour value. Next press **CHG (F1)** to set the minute value 00-59:



Press **OK (F4)** to set the minute value. Next press **CHG (F1)** to set the second value 00-59:



Press **OK (F4)** to set the second value. Next press **CHG (F1)** to set the minute value 00-59:

To set all final values, choose **YES (F1)** or start over by choosing **NO (F4)**:



The screen will show:

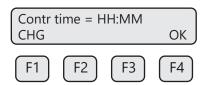


Press **OK (F4)** to set the 24-Hour Clock as displayed and move to the Contract Time menu.

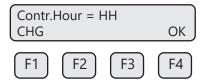


NOTE! Contract Time will only be set if the 24 Hour Log has been selected to be "On".

The following screens will cycle through hour and minute to set the Contract Time in the 24-Hour Clock format: HH:MM.



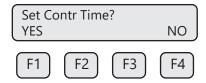
To accept the listed Contract Time, choose **OK (F4)**. To change and set the value of the Contract Time, press **CHG (F1)**. First set the hour value 00-23:



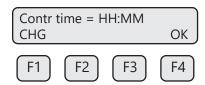
Press **OK (F4)** to set the hour value. Next press **CHG (F1)** to set the minute value 00-59:



Press OK (F4) to set the minute value. To set the final value, choose YES (F1) or NO (F4):



The Contract Time will be displayed.



Press **OK (F4)** to exit to the Display Menu.

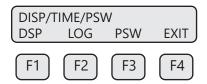
Password

There are two user level passwords, only **Level 1** is programmable and gives access to all the normal settings. The second password is used to allow access to calibration settings.

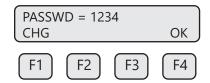
Default **Level 1** password is "1234", and **Level 2** password is "9111". The **Level 1** programmable password can be disabled by setting it to "0".

From the Main Menu press **DSP (F3)** to select the display menu.

To Program the Password:



Press **PSW (F3)** key to select password.



This screen displays the current **Level 1** password.

Press CHG (F1) key to change the password and enter new value.

Press **OK (F4)** to accept new data and exit programming by pressing **EXIT (F4)** key repeatedly until out of the programming mode.

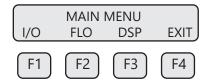


NOTE! Password can be number or letter characters up to 4 digits.

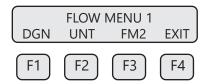
Units Settings Menu

This menu is used to set the units for flow, temperature, and pressure as well as the setting of reference temperature and reference pressure.

These values will be set at Fox Thermal using information supplied by the customer. These values can be changed to match a new application. The units setting is accessed from the Main Menu. To access the Unit Settings Menu:

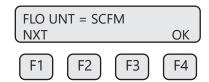


Press FLO (F2):



Press UNT (F2) for Unit selection.

The screen will show:



Press NXT (F1) to change selection and OK (F4) to accept.



NOTE! The totalizer (total flow measured) will roll over when reaching a certain value. The maximum value is dependent on the flow units selected (see Totalizer Rollover p. 64).

Flow Units

Selections for flow units are:

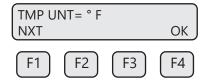
SCFM	KG/M	LBS/D	SM3/H	MSCFD (MCFD)
SCFH	KG/S	NLPH	SM3/D	MMSCFD (MMCFD)
NM3/H	LBS/H	NLPM	NM3/D	MCFD (MSCFD)
NM3/M	LBS/M	NLPS	SLPM	MMSCFM (MMCFM)
KG/H	LBS/S	SM3/M	SCFD	MT/H



WARNING! The FT4X re-calculates area, 4 and 20mA values, maximum flow for the pulse output and flow cutoff when changing flow units.

Temperature Units

After pressing **OK (F4)** to accept the Flow unit the display will prompt for the temperature unit setting:

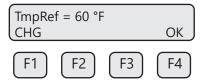


Press NXT (F1) to change selection and OK (F4) to accept.

Selections for Temperature units are: °C or °F

Reference Temperature

After pressing **OK (F4)** to accept the temperature unit setting, the display will prompt for temperature reference in selected unit.



Press CHG (F1) to change the reference and OK (F4) to accept.

Pressure Units

After pressing **OK (F4)** to accept the reference temperature, the display will prompt for the reference pressure unit selection:



Press NXT (F1) to select next entry and OK (F4) to accept.

Selections are:

mmHG = Millimeters of mercury (absolute)

Psia = Pounds per square inch absolute

bara = Bar absolute

Reference Pressure

After the pressure unit selection is made, the display will show a menu to enter the reference pressure:



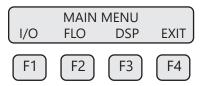
Press CHG (F1) to change it and OK (F4) to accept.

Accessing Flow Parameters and Alarm Settings

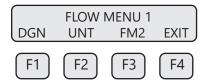
This is the menu used to set various flow parameter values. They are: Flow cutoff, pipe diameter, filter, high and low alarm for flow and temperature.



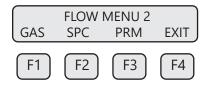
NOTE! The parameters in this menu are set to the customer specifications at the factory. They should only be changed when changing the application of the flow meter.



The menu is accessed from the Main Menu by pressing **FLO (F2)**:



Then press FM2 (F3):





NOTE! The **SPC** function key will only appear and be accessible from a **Level 2** password.

Then press **PRM (F3)**. This will move into settings for flow cutoff, pipe diameter, and filter value. These settings will be followed by the high and low alarm settings for flow rate and/or temperature.

Programming Flow Parameters

Flow Cutoff

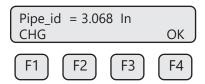
The first parameter is Flow Cutoff:



Enter the value for the flow cutoff and then press **OK (F4)**. When the flow rate falls below the flow cutoff, the flow meter will display a flow value of zero.

Pipe Diameter

To set the pipe Diameter



Enter the pipe diameter in inches or **millimeters** and then press **OK (F4)**.

Use millimeters for metric flow unit selections and inches for English flow unit selections. If the pipe/duct is a square or rectangle, the hydraulic diameter (equivalent value for a round pipe) must be entered for the pipe ID.

Filter Value

The filter value is entered in seconds. The allowable time constant range is 0.8 to 10 seconds. The filter time interval is proportional to the dampening.

Enter the filter value and then press **OK (F4)**.



Programming High and Low Alarm Settings

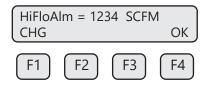
Settings for the alarms directly follow the flow parameters for flow cutoff, pipe diameter, and filter value.

These alarms can be used without the digital output assigned to the alarm. If that is the case, the alarm status will only be shown on the display, through serial communication, or FT1 View. If the digital output is assigned to an alarm, changing the value here will change that setting.

High Flow Rate Alarm

This is the upper flow limit alarm value that can be associated with the alarm output. An alarm code is generated when the flow value exceeds this limit. If no alarm is needed, set this value to zero.

To set the parameters for a high flow rate alarm, press **CHG (F1)**:

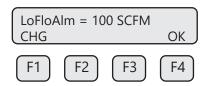


Press **OK (F4)** to accept the value.

Low Flow Rate Alarm

This is the lower flow limit alarm value that can be associated with the alarm output. An alarm code is generated when the flow value is below this limit. If no alarm is needed, set this value to zero.

To set the parameters for a low flow rate alarm, press **CHG (F1)**:

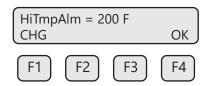


Press **OK (F4)** to accept the value.

High Temperature Alarm

This is the upper temperature limit alarm value that can be associated with the alarm output. An alarm code is generated when the temperature value exceeds this limit. If no alarm is needed, set this value to zero.

To set the parameters for a high temperature alarm, press **CHG (F1)**:

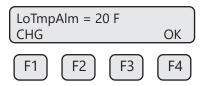


Press **OK (F4)** to accept the value.

Low Temperature Alarm

This is the lower temperature limit alarm value that can be associated with the alarm output. An alarm code is generated when the temperature value is below this limit. If no alarm is needed, set this value to zero.

To set the parameters for a high temperature alarm, press **CHG (F1)**:



Press **OK (F4)** to accept the value.

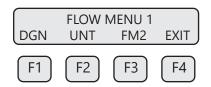
Simulation

This menu allows for simulation of flow rate and temperature. It should only be used for testing and demonstration purposes. Make sure to return all of these simulation values to zero, before returning to the normal mode of operation.

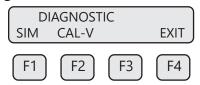


CAUTION! If the 4-20mA and/or the pulse/alarm outputs are connected to controllers, set the controllers to "manual" to ensure that the simulated signals do not cause false controller action.

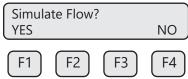
The menu is accessible from the Main Menu by pressing **FLO**:



Pressing **DGN (F1)** will show:



Pressing **SIM** (F1) will show:



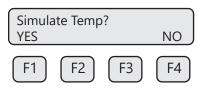
Press **YES (F1)** to continue.



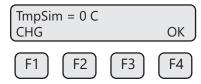
Enter the value and then press **OK (F4)**.



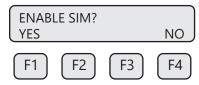
NOTE! Enter zero to disable this feature.



Press **YES (F1)** to continue.



Enter the value and then press **OK (F4)**. Enter zero to disable this feature.



Press **YES** (**F1**) to start the simulation mode, otherwise press **NO** (**F4**). Upon pressing either key, the program will return to the FLOW MENU 1 screen.

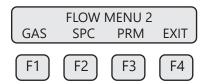


NOTE! Simulation Mode will be cleared if the power is cycled.

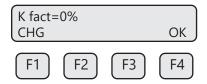
K Factor

The K Factor allows the user to adjust the meter's calibration. The Fox Thermal flow meter increases the calculated flow rate by the K Factor. This results in a direct scaling of the meter's output across the entire full range.

The K Factor parameter is accessed from the "Flow Menu 2" menu by entering a **Level 2** password "9111" and pressing the **SPC** key (**F2**).



The following screen will be displayed:



Press CHG (F1). Add the correction factor and press OK (F4).

If you want the flow meter to read 5% higher, enter 5.0%.

If you want the flow meter to read 5% lower, enter -5.0%.

If an existing K Factor is present, add the additional K Factor to the existing value.

Upon pressing **OK (F4)**, an option to restore the database will follow.

Restore Database

In case of user error, the ability to restore the meter to the original factory settings can be achieved in this menu. The display will show:



Press **YES (F1)** ONLY if you want to restore your database to the initial factory setting that the meter was shipped with. All current user-entered settings will be overwritten. The green LP3 LED will flash at a faster pace until the recall is performed. The "RESET CRC" screen will follow "RESTORE DATABASE".

Upon pressing **OK (F4)**, an option to reset the NVRAM CRC will follow.

Reset CRC

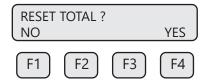
If the NVRAM CRC check fails (Error Code 36), the programmed settings values will need to be verified and corrected before clearing the error. Call Fox Thermal Customer Service if you need assistance.



Press YES (F1) ONLY if you want to reset the CRC and generate a new CRC value.

Reset Total and Elapsed Time

Enter the flow totalizer and elapsed time screen by pressing the **F3** and **F4** keys at the same time in the normal running mode.



Press YES (F4) and enter password to reset total and elapsed time. Press NO (F1) to cancel.



NOTE! This feature is not available on non-resettable units.

Totalizer Rollover: The FT4X has an automatic roll-over function. The total flow count of the FT4X will roll over after the following values:

Most flow units: 99,999,999,999
MSCFD: 999,999,999
MMSCFM: 9,999,999
MMSCFD: 999,999

Calibration of the Fox Thermal Model FT4X Thermal Flow Meter

To ensure that all Fox Thermal flow meters meet specified performance parameters and provide accurate, repeatable measurements in the field, all calibrations are performed with NIST-traceable flow standards. Each meter is shipped from the factory with a Fox Thermal Calibration Certificate.

Calibration Validation

Calibration Validation allows customers to validate the accuracy and functionality of the meter in the field with a push of a button. By performing a simple test, the operator can verify that the meter is running accurately.

CAL-V Calibration Validation Test

Fox Thermal has developed the CAL-V™ Calibration Validation test to help our customers avoid sending the meter back for annual or biennial recalibration.

CAL-V[™] ensures the repeatability, functionality of the sensor and its associated signal processing circuitry, and cleanliness of the sensor.

During the CAL-V[™] calibration validation test, the microprocessor adjusts current to the sensor elements and determines the resulting electrical characteristics. Data within established tolerances confirms the meter is accurate.

Recommended Conditions for Performing CAL-V™ Test

Fox Thermal recommends the CAL-VTM test be run under flowing conditions, especially in smaller pipe sizes. If the CAL-VTM test does not produce a "PASS" result, refer to "CAL-VTM Test Results" on page 67.



NOTE! If the CAL-V[™] test is performed using the Fox Thermal FT4X View[™] Software, at the completion of the test, a CAL-V[™] Certificate may be printed for a record of the test. This certificate will display a pass/fail result.



CAUTION!

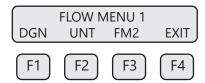
- For applications with temperature exceeding 250°F (121°C), CAL-V[™] test results may vary.
- Periodic inspection for damage and cleaning of the sensor elements is required.

Performing the CAL-V™ Calibration Validation Test

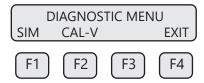


NOTE! The FT4X will stop measuring flow when performing this test.

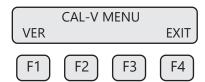
Press FLO (F2) from the Main Menu. The display will show:



Press **DGN (F1).** The display will show:



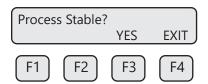
Press CAL-V (F2). The display will show:



Press **VER (F1)** to perform the CAL- V^{TM} verification test.



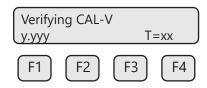
Press YES (F1) to continue.





WARNING! If you are using closed loop control, the system needs to be taken off-line during the test.

Press **OK (F4)** to start CAL-V[™]. CAL-V[™] test screen:



This test takes about 3 minutes (200 seconds). During the test, the display will show the CAL-VTM value changing as the power to the sensor is adjusted. "T=xx" is a CAL-VTM timer indicating how much time is left to finish the test.

CAL-V[™] Test Results

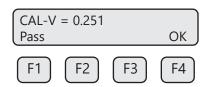
Upon test completion, the final CAL-V™ value will be displayed along with a Pass, Fail, or Warning message:

- Pass: less than ±0.80
- Warning: between ±0.80 to ±1.0
- Fail: greater than ±1.0

Recommended next steps if a "Warning" or "Fail" result is displayed:

- Run the test again under a higher flow rate if possible.
- Remove the probe from the pipe, clean the sensor, and perform the test again under a normal or high flow rate.

If a "Warning or "Fail" result is displayed after repeating the test, please call Fox Thermal Service at (831) 384-4300 for assistance.



Press **OK (F4)** to exit the menu when the test is complete.

Gas-SelectX® Available Gases and Gas Mix Menus

This menu allows the user to select a gas or gas mix from a pre-calibrated list of gases/gas mixtures available in the Fox Thermal Model FT4X flow meter. When entering the FT4X gas menu the user will have three choices:

- 1. Pure Gas Menu list of 11 gases
- 2. Gas Mix (MIX) any combination of the 11 gases in the Mixed Gas menu (total must equal 100%)
- 3. Oil & Gas Mix (O&G) any combination of the 12 gases in the Oil & Gas menu (total must equal 100%)

Pure Gas Menu	Mixed Gas Menu**	O & G Gas Menu**
Air	Air	Methane (C1)
Argon	Argon	Ethane (C2)
Butane	Butane	Propane (C3)
Carbon Dioxide	Carbon Dioxide	i-Butane (C4)
Methane	Ethane	n-Butane (C4)
Natural Gas *	Methane	Pentanes (C5)
Nitrogen	Nitrogen	Hexanes (C6)
Oxygen	Oxygen	Carbon Dioxide (CO2)
Helium	Helium	Nitrogen
Hydrogen	Hydrogen	Heptanes (C7)
Propane	Propane	Octanes (C8)
		Nonanes+ (C9+)***

^{*}Natural gas is defined as the NAESB Natural Gas mix (94.9% Methane, 0.7% CO2, 1.6% N2, 0.3% Propane, and 2.5% Ethane).

^{***} Total of all gases C9 & greater (C9+).



NOTE!

- Gas mix must equal 100%
- Any gases not included in the gas mix should have percentages set to 0%.
- The entry for Nonane+ in the Oil and Gas menu includes all hydrocarbon gases C9 and higher.

^{**} The molar percentages of the gases are programmable in 0.1% increments. Gases may be mixed in any proportion equaling 100%. Round compositions to the nearest 0.1 percent; rounding errors to be added/subtracted to Hexanes (C6).

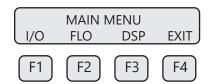


NOTE! For the latest gas and gas mix menu, visit the Fox Thermal Website: www.foxthermal.com

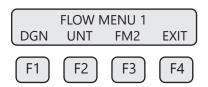
After installing your FT4X flow meter, power up the device. When the meter finishes initializing, it will begin to monitor flow in the assigned gas and flow units.

Accessing the Gas-SelectX® Gas Selection Menu Feature

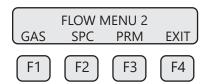
Enter the programming mode on the meter (refer to p. 44) and then follow these instructions to access the Gas-SelectX® feature:



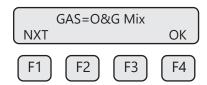
Press FLO (F2) from the Main Menu to enter Flow Menu 1.



Press FM2 (F3) to get to Flow Menu 2.



Press **GAS (F1)** to access the Gas-SelectX® feature. The display will show the gas setting (Pure Gas, Mix, or O&G Mix):



Press NXT (1) repeatedly until the correct selection is shown and then press **OK (F4)** to accept the setting.

Selections are: Pure Gas Mix

O&G Mix

In the Pure Gas menu, the user can choose from a list of 11 pure gases. The Mix menu is used for programming a specific mixture of gases. The O&G Mix menu is used for programming a specific mixture of common gases found in the Oil & Gas industry.

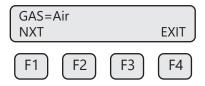


NOTE! Switching between Pure Gas, Mix, or O&G Mix settings will clear the previous gas settings.

See previous pages for gases available in each menu.

Gas-SelectX® Single Gas Menu

To select a pure gas, choose "Pure Gas" (F1) and then press "OK" (F4) to accept the setting:



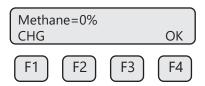
To choose any pure gas, press **NXT (F1)** to cycle through until the correct gas is displayed and press **OK (F4)** to select the gas. "Gas-SelectX® Available Gases and Gas Mix Menus" on page 68.

Choosing a Gas: Gas Mix Menu and Oil & Gas Menu

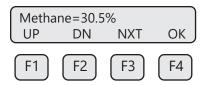
To create a gas mix, choose either "Mix" or "O&G Mix" from the GAS menu.



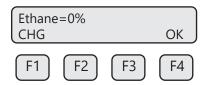
The screen will show the first gas available in the menu:



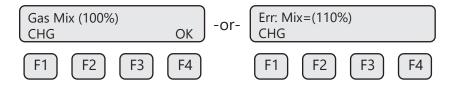
This screen shows the percentage of the gas mixture allocated to Methane. In this case, it shows 0%. To program the specific mixture of Methane, press **CHG (F1)**.



To set the percentage of methane in the gas mix, press **UP (F1)** or **DN (F2)** to choose the first digit of the percentage. Press **NXT (F3)** to move to the next digit in the percentage and then use **UP (F1)** or **DN (F2)** again to choose the next digit of the percentage. Once the desired methane percentage is displayed, press **OK (F4)**. The display will move to the view of the concentration of each of the subsequent list of gases.



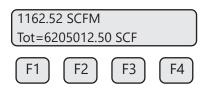
Once the desired gas percentages are programmed, press **OK (F4)**. One of the following messages will appear:



If the gas mix does not equal 100%, press CHG (F1) to return to the gas entry menu.

Once the "Gas Mix (100%)" message appears, you have successfully programmed the gas mix in Gas-SelectX® and can exit. Press **OK (F4)** to set the mixture.

After the gases are programmed, the FT4X will begin to monitor flow based on the precalibrated algorithm for the gas/gas mix selected in the Gas-SelectX® feature. The screen will show the flow in units and the total flow similar to the example below:



In normal operating mode, the gas selection can be seen on display 3 (see p. 43).

Logs

Logs Introduction

The data logger is internal to the model FT4X flow meter and includes separate hardware from the main flow meter electronics including battery-backed microprocessor, memory, real-time clock (RTC) and firmware. The RTC maintains accurate time when power is off to the flow meter. The battery has a life expectancy exceeding 10 years.

Logs are the data/files maintained in the battery-backed data logger. Logs can be viewed by the user without entering a password. To access the Logs menu and view data press F1 and F2 on the front FT4X front panel simultaneously.

The following data is viewable in the Logs menu:

- 40 daily totals (24-hour flow totals) based on Contract Time (isolated start time for recording daily flow total) set by the user.
- Local date and time set by the user.
- Current gas composition programmed into the meter.
- Current flow meter configuration and meter settings.
- Engineering data including non-resettable power-off totalizer.

The following is only available by download via the FT4X View[™] Software:

- Date/time stamped power off and power on events.
- Event/alarm logs with date/time stamps including all changes in flow meter settings (i.e. 4-20mA, pipe size, changes to gas composition) and date/time stamped alarms (i.e. meter self-diagnostic alarms, out of user set flow or temperature limits, power on/power off events).



NOTE! To change flow meter settings or run the CAL-V[™] calibration validation test the user must enter the password-protected Set Parameter menu.

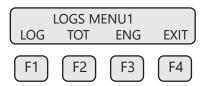


NOTE! The totalizer time counter is not related to the 40 24-hour totals. The totalizer and time counter run until reset. The time counter is the number of hours since the totalizer was reset. The totalizer and time counter do not increment when the flow meter power is off.

Logs

Displaying Data Log Records

From the normal operating mode, press **F1 & F2** keys at the same time:



F1 (LOG) will enter the Logs Menu 2:

- The Gas or Gas Mix can be viewed here
- The Meter's configuration settings can be viewed here
- The most recent CAL-V™ Calibration Validation record can be viewed here

F2 (TOT) will enter the 40 24-Hour Daily Totals log.

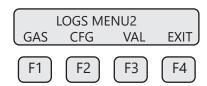
• Each of the 40 24-Hour Daily Totals can be reviewed

F3 (ENG) will enter the Engineering Screens.

• The Engineering screens show information about alarm settings, serial numbers, firmware versions, CSV, and output information

Viewing the Gas/Gas Mix

From the Logs Menu 1, choose **F1 (LOG)** to enter Logs Menu 2:



Press **F1 (GAS)** to view the current gas, gross heating value, and density. If a pure gas is chosen, the gas will be listed with a value of 100%. If a gas mix or O&G gas mix have been chosen, the screen will show either 'Mix' or 'O&G Mix':

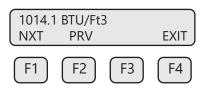


With 'Mix' and 'O&G Mix', each subsequent screen will display the values of each possible gas menu component with their percentage value (even if the gas is set to 0%):

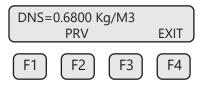


Press **F1 (NXT)** to view the next gas in the menu. Press **F2 (PRV)** to move back to the previous gas to view. Press **F4 (EXIT)** to go back to Logs Menu 2.

Once the composition of the gas has been viewed, the gross heating value will be displayed:



Press **F1 (NXT)** to view the gas density:



Press **F4 (EXIT)** to go back to Logs Menu 2.

Logs

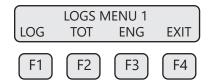
Viewing the Meter's Configuration

The meter's configuration settings include the flow units, temperature units, pressure units, 4-20mA output settings, alarm settings, reference pressure, reference temperature, K-Factor, flow cutoff, pipelD, filter, the meter's serial number, the firmware version, and the release date of the meter's firmware.

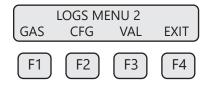


NOTE! If any of these settings are to be changed, the operator must enter the programming mode with a password. See the Operation section of this Manual for further details on programming the meter's settings.

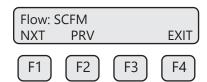
From the Logs Menu 1, choose **F1 (LOG)** to enter Logs Menu 2:



From the Logs Menu 2, choose **F2 (CFG)** to view the meter's validation screens.



The first screen will display the flow meter's flow unit setting. In this case, SCFM:

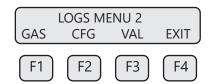


Press **F1 (NXT)** to view the next setting in the log. Press **F2 (PRV)** to move back to the previous setting. Press **F4 (EXIT)** to go back to Logs Menu 2.

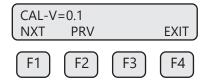
Viewing the Most Recent Calibration Validation Test Data

The meter's display will show the two (2) most recent logs of data for the CAL-V[™] Calibration Validation tests that were performed on the meter.

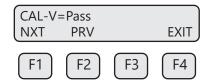
From the Logs Menu 2, choose **F3 (VAL)** to view the meter's configuration screens.



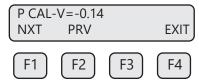
The most recent test value data will be displayed first:



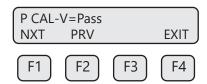
Press **F1 (NXT)** to view the most recent CAL-V[™] test result:



A 'Pass', 'Warning', or 'Fail' message will be displayed. Press **F1 (NXT)** to view the previous test's data. The previous test value data will be displayed next:



Press **F1 (NXT)** to view the previous CAL-V[™] test result:

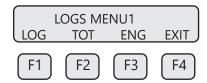


A 'Pass', 'Warning', or 'Fail' result will be displayed. Press **F4 (EXIT)** to return to Logs Menu 2.

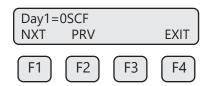
Logs

Viewing 24-Hour Daily Totals

From the Logs Menu 1, choose **F2 (TOT)** to enter the 24-hour Daily Total Log:



The first screen will show the most recent, Day 1 total:



Press F1 to navigate up through the displays. Press F2 to naviagte down through the displays. Press F4 at any time to return to normal mode.

Pressing **F1** will display the next 24 hour record, Day 2 Total, **F2** will display the previous record.

Press **F4** to exit to the normal mode at any time.



NOTE! The data logger supports 40 flow total records, Day 1 being the latest recorded value and Day 40 being the oldest.

Resetting Total

To reset the total, you must exit the Logs and start from the normal operating mode. Refer to "Reset Total and Elapsed Time" on page 64 for instructions on how to reset the total.

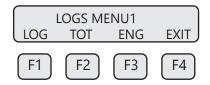


NOTE! Resetting the total will not affect the data logger's 40 24-hour totals.

Logs

Viewing the Engineering Screens

From the Logs Menu 1, choose **F3 (ENG)** to enter the Engineering Screens.



There are ten (10) screens (Displays 10-19) to view meter data:

- Display 10 flow rate measured by the meter, CSV of the sensor measurement circuit.
- Display 11 digital control counts of the pulse and 4-20mA outputs.
- Display 12 Elapsed time of meter operation and the status of meter operation.
- Display 13 active alarms and lists the firmware version of the meter.
- Display 14 serial numbers for the main and bridge boards
- Display 15 serial numbers for the meter and the sensor.
- Display 16 high and low flow alarm settings.
- Display 17 high and low temperature alarm settings.
- Display 18 total number of power cycles, number of errors in total flow measurement.
- Display 19 most recent CAL-V[™] value, elapsed time of meter powered off (in hours).

Scope

This portion of the manual describes the Modbus implementation using RS485 serial communication physical layer for the Fox Thermal FT4X Mass flow meter based on the Modicon Modbus Protocol (PI-MBUS-300 Rev. J).

Modbus Protocol

Modbus Protocol is an application layer messaging protocol that provides client/sever communications between devices. Modbus is a request/reply protocol and offers services specified by function codes.

The size of the Modbus Protocol Data Unit is limited by the size constraint inherited from the first Modbus implementation on Serial Line network (max. RS485 Application Data Unit = 256 bytes). Therefore, Modbus PDU for serial line communication = 256 – Server address (1 byte) – CRC (2 bytes) = 253 bytes.

RS485 ADU = 253 + Server address (1 byte) + CRC (2 bytes) = 256 bytes.

For more information on Modbus go to the web site http://www.modbus.org/.

Command Request:

<Meter Address> <Function code> <Register start address high> <Register start address low> <Register count high> <Register count low> <CRC high> <CRC low>

Command Response:

<Meter Address> <Function code> <Data byte count> <Data register high> <Data register low> ... <Data register high> <Data register low> <CRC high> <CRC low>



NOTE! The data shown in brackets < > represents one byte of data.

Modbus Indicators

LED indicator LP3 cycles on and off to indicate that the FT4X is operating. LED indicator LP2 blinks when Modbus signals are received and LP1 blinks when Modbus signals are transmitted. The LEDs are located behind the display panel.

Modbus Function Codes Supported by the FT4X

The FT4X supports the following commands:

- 1) Command 03: Read holding registers
- 2) Command 04: Read input register.
- 3) Command 06: Preset single register
- 4) Command 16: Preset multiple registers (limited to gas percentage register pairs)

Read Holding Registers (command 03)

This command reads the basic variable from the FT4X and has the following format:

Request:

<Meter Address> <Command code=03> <Register start address high> <Register start address low> <Register count high> <Register count low> <CRC high> <CRC low>

Response:

<Meter Address> <Command code=03> <Byte count> <Data high> <Data low> ... <Data high> <Data low> <CRC high> <CRC low>

Example: Request data register at starting address 0x0000 and specifying 2 registers

Response:

<0x01> <0x03> <0x04> <xx> <xx> <xx> <cRC high> <CRC low>

Where xx xx is the data register value.

Table 5.1: FT4X Modbus Holding Registers

Modbus Register	Data Type	Description	Units
40001	32-bit int LSW	Flow	User selected
40002	32-bit int MSW		
40003	32-bit int LSW	Flow Total	User selected
40004	32-bit int MSW		
40005	32-bit int LSW	Temperature	Tenths of user selected
40006	32-bit int MSW		
40007	32-bit int LSW	Elapsed time	Tenths of user selected
40008	32-bit int MSW		
40009		Reserved	
40010		Reserved	
40011	16-bit int	Flow x 10 (flow scaled for 16 bits)	Tenths of user selected
40012	16-bit int	Flow x 100 (flow scaled for 16 bits)	Hundredths of user selected
40013	16-bit int	Total x 100 (flow total scaled for 16 bits)	Hundredths of user selected
40014		Reserved	
40015		Reserved	
40016	16-bit int	Status	
40017	16-bit int	Status 2	
40018	16-bit int	Control Register	
40019		Reserved	
40020	32-bit float LSW	Flow	User selected
40021	32-bit float MSW	7	
40022	32-bit float LSW	Total	User selected
40023	32-bit float MSW		
40024		Reserved	
40025		Reserved	
40026	32-bit float LSW	Temperature	User selected
40027	32-bit float MSW		
40028	32-bit float LSW	Elapsed time	Hours
40029	32-bit float MSW		
40030	32-bit float LSW	Calibration validation result	
40031	32-bit float MSW		
40032	32-bit int LSW	tot24 record selection	Days
40033	32-bit int MSW		
40034	32-bit float LSW	tot24 selected record flow total	User selected
40035	32-bit float MSW		
40036	32-bit float LSW	tot24 current day's flow total	User selected
40037	32-bit float MSW		
40038		Reserved	

Table 5.1: FT4X Modbus Holding Registers (cont'd)

Modbus Register	Data Type	Description	Units
40039		Reserved	
40040		Reserved	
40041		Reserved	
40042		Reserved	
40043		Reserved	
40044	32-bit int LSW	Reserved for Current time: year portion	Years
40045	32-bit int MSW		
40046	32-bit int LSW	Reserved for Current time: month portion	Months
40047	32-bit int MSW		
40048	32-bit int LSW	Reserved for Current time: day portion	Days
40049	32-bit int MSW		
40050	32-bit int LSW	Reserved for Current time: hour portion	Hours
40051	32-bit int MSW		
40052	32-bit int LSW	Reserved for Current time: minute portion	Minutes
40053	32-bit int MSW		
40054	32-bit int LSW	Reserved for Current time: second portion	Seconds
40055	32-bit int MSW		



NOTES!

- In the table, LSW means Least Significant Word, and MSW means Most Significant Word. In this case a "word" is one 16-bit Modbus register. A 32-bit float or 32-bit integer is stored in a pair of Modbus registers. When a register is designated as "32-bit int LSW", it means that bits 0-15 of the variable are in that register. A register designated as MSW has bits 16-31 of the variable. For instance, the flow total can be read as a 32-bit integer from registers 40003 (LSW) and 40004 (MSW). If the flow total is 0x12345678, then register 40003 will hold 0x5678, and register 40004 will hold 0x1234. See the layout of a 32-bit floating point value on page 78.
- 32-bit floating point values are defined by the IEEE 754 standard: https://ieeexplore.ieee.org/document/8766229
- Refer also to Wikipedia: https://en.wikipedia.org/wiki/Single-precision_floatingpoint_format

Read Input Register (Status, Command 04)

This command is used to report the status information.

Request:

- <Meter Address> <Command code=04> <Register address =0> <Register address =0>
- <Register count =0> <Register count =1> <CRC high> <CRC low>

Response:

<Meter Address> <Command code=04> <Byte count =2> <Status High> <Status Low> <CRC high> <CRC low>

Table 5.2: Status Bits Definitions for Command 04, Modbus Address 30001

Bit	Definition	Comment
0	Power up indication	Cleared when out of the power up sequence
1	Flow rate reached high limit threshold	Set limit to zero to disable
2	Flow rate reached low limit threshold	Set limit to zero to disable
3	Temperature reached high limit threshold	Set limit to zero to disable
4	Temperature reached low limit threshold	Set limit to zero to disable
5	Sensor reading is out of range	Check sensor wiring
6	Gas mix error	Gas mix must total 100%
7	Incorrect Settings	Check settings
8	In simulation mode	Set simulation value to 0 to disable
9	Pulse/alarm output is out of range	Check pulse/alarm output settings
10	Analog CH1 4-20mA is out of range	Check analog output settings
11	Analog CH2 4-20mA is out of range	Check analog output settings
12	Not used	Not used
13	Not used	Not used
14	CRC error	Check parameters and reset CRC
15	Error in Total	Reset total to clear alarm

Table 5.3: Status 2 Bits Definitions for Command 04, Modbus Address 30002

Bit	Definition	Comment
0	Pulse hardware	
1	Busy	
2	HART hardware	
3	FT4X	
4	CAL-V in process	
5	CAL-V fail	
6	CAL-V aborted	
7	CAL-V warning	

Preset Single Register (Command 06)

This command is used to perform miscellaneous functions such as clearing the totalizer and elapsed time. The register address is Modbus=40018 and the data to write is described in table 5.1.

Request:

<Meter Address > <Command code=06> <Register address high=0x00> <Register address low=0x11> <Register data high=0x00> <Register data low =0x02> <CRC high> <CRC low>

Response:

<Meter Address > <Command code=06> <Register address =0x00> <Register address =0x11> <Register data=0x00> <Register data =0x02> <CRC high> <CRC low>

Preset Multiple Registers (Command 16)

This command is restricted to writing to the gas mix percentage settings in registers 40058 – 40091. The preset single register command is not allowed to write to these registers. The percentage settings are 32-bit floating point numbers in units of percent. A setting of 12.7 means 12.7%.

Request message:

<Meter Address> <Command code=16 (0x10)> <Starting register address MSB> <Starting register address LSB> <Number of registers MSB> <Number of registers LSB> <Byte count> <Register data MSB> <Register data LSB> ... <Register data MSB> <Register data LSB> <CRC LSB> <CRC MSB>

Response message:

<Meter Address > <Command code=16 (0x10) > <Starting register address MSB > <Starting register address LSB > <Number of registers high > <Number of registers low > <CRC LSB > <CRC MSB >

Floating point data layout

Each 32-bit floating point value uses two consecutive Modbus registers. The most significant byte of the lower numbered register holds the least significant byte of the significant byte of the lower numbered register holds the next most significant byte of the significant. The most significant byte of the higher numbered register holds the sign bit and most significant 7 bits of the exponent. The least significant byte of the higher numbered register holds the least significant bit of the exponent and the most significant 7 bits of the significand.

In the following tables:

SO – S23 are the significand bits from least to most significant.

E0 – E7 are the exponent bits from least to most significant.

Sign is 1 if the number is negative, and 0 if the number if positive.

Lowe	er num	bered	regist	er											
15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
S15	S14	S13	S12	S11	S10	S9	S8	S7	S6	S5	S4	S3	S2	S1	S0

High	er nun	nbere	d regis	ter											
15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	0
Sign	E7	E6	E5	E4	E3	E2	E1	E0	S22	S21	S20	S19	S18	S17	S16

Since the Modbus register data is sent most significant byte first and the registers are sent lowest numbered first, a floating point value will look like this in the data stream:

First byte (MSB of lower register)								
Data bit	7	6	5	4	3	2	1	0
Value bit	S15	S14	S13	S12	S11	S10	S9	S8

Second byte (LSB of lower register)								
Data bit	7	6	5	4	3	2	1	0
Value bit	S7	S6	S5	S4	S3	S2	S1	S0

Third byte (MSB of higher register)								
Data bit	7	6	5	4	3	2	1	0
Value bit	Sign	E7	E6	E5	E4	E3	E2	E1

Fourth byte (LSB of higher register)								
Data bit	7	6	5	4	3	2	1	0
Value bit	E0	S22	S21	S20	S19	S18	S17	S16

Example: Set the gas mix as 60% methane and 40% nonane.

This requires setting the thirty-four registers 40058 through 40091. Register pair 40058-40059 will be set to 60.0, register pair 40090-40091 will be set to 40.0, and the rest of the register pairs between them will be set to 0.0.

The message byte stream will be (bytes on the same line are sent leftmost first):

```
<0x01>
                        Address = 1
<0x10>
                        function = write multiple registers
                        start index = fifty seven, meaning register 40058
<0x00><0x39>
<0x00><0x22
                        register count = 34 (holding seventeen 32-bit floating point values)
                        number of data bytes = 68
<0x44>
<0x00> <0x00> <0x42> <0x70> value = 60.0%
<0x00> <0x00> <0x00> <0x00> value = 0.0%
<0x00> <0x00> <0x42> <0x20> value = 40.0%
<0xCA><0x24>
                              CRC
```

Response message:

<0x01>	Address = 1
<0x10>	function = write multiple registers
<0x00> <0x39>	start index = fifty-seven = register 40058
<0x00> <0x44>	Number of data bytes written = 68
<0x10> <0x37>	CRC

Select Record (command 06, Preset Register, Modbus Address 40032)

This command is used to select a 24 hour record that is going to be read from the data log buffer using command 03

Address register = 40032

Data = xx. (xx = record select (hex 0-63, decimal 0-39)



NOTE! Record 0 is the latest and 39 is the oldest.

Request:

<Meter Address > <Function code=06 > <Register address high=0x00 > <Register address low=0x1F > <Register data high=0x00 > <Register data low =0xx > <CRC high> <CRC low>

Response:

<Meter Address> <Function code=06> <Register address =0x00> <Register address =0x1F> <Register data=0x00> <Register data =0xx> <CRC high> <CRC low>

Read 24 Hour Record (command 03, Read Holding register, Modbus Address 40034)

This register is used to get the data for a single 24 hour record in the floating point format. Before issuing that command, a preset command has to be sent to select the record to be read.

Request:

<Meter Address> <Function code=03> <Register address high=0x00> <Register address low=0x21> <No. of Point high=0x00> <No. of Point Low =01> <CRC high> <CRC low>

Response:

<Meter Address> <Function code=03> <Byte count=2> <Register data=xx> <Register data=xx> <CRC high> <CRC low>



NOTE! The register returns a floating point value in IEEE754 format.

Clear Data Log (command 06, Preset Register, Modbus Address 40213)

This command is used to clear all records in the log.

Address register = 40213

Data = 0x57.

Request:

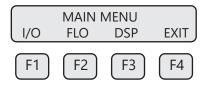
<Meter Address > <Function code=06 > <Register address high=0x00 > <Register address low=0xd4 > <Register data high=0x00 > <Register data low =0x57 > <CRC high > <CRC low >

Response:

<Meter Address > <Function code=06> <Register address =0x00> <Register address =0xd4> <Register data=0x00> <Register data =0x57> <CRC high> <CRC low>

Communication Protocol and Parameters

To program the communication parameters, start at the Main Menu:

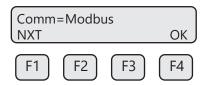


Then press I/O (F1) to set Inputs/Outputs:



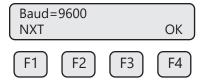
Then press **COM (F1)** to select communication parameters.

Set Bus protocol for Modbus:



Press **NXT (F1)** repeatedly until Modbus is selected as shown and then press **OK (F4)** to accept the setting.

The following communication settings apply only to Modbus:

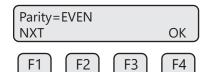


Press **NXT** (**F1**) repeatedly until the correct selection is shown then press **OK** (**F4**) to accept the setting.

Selections are: 115200 9600

76800 4800 57600 2400 38400 1200

19200



Press **NXT (F1)** repeatedly until the correct selection is shown and then press **OK (F4)** to accept the setting.

Selections are: NONE

ODD EVEN





Press **CHG** (F1) to change the address and then press **OK** (F4) to accept the setting.

Selections are between 01 and 247.



NOTE! Power cycle is required for the new settings to take effect.

Using Modbus to Program Gas-SelectX®

Modbus can be used to access and program gases/gas mixes in the Gas-SelectX® feature available on the Model FT4X.

Selecting FT4X Gases and Gas Mixes

Modbus register 40057 selects the gas type, which may be a pure gas (plus NAESB natural gas composition), custom gas mix, or custom oil & gas mix. Register 40057 will read zero, and register 40056 will read the gas selection that was chosen. Writing to register 40056 will produce an error response. See the Gas Selection Codes table for the values to write.

Table 5.4: Gas Selection Codes

Selection Code	Gas
0	Methane
1	CO2 (Carbon Dioxide)
2	Nitrogen
3	Helium
4	Argon
5	Hydrogen
6	Air
7	Propane
8	n-Butane
9	Reserved
10	Oxygen
11	Ethane
12	Iso Butane
13	Pentane
14	Hexane
15	Heptane
16	Octane
17	Nonanes
250	Mixed gas (must set percentages)
251	Oil & Gas mix

Setting Mix Percentages

When a custom mix type is selected, the percentages of each gas in the mix must be set. These percentages are 32-bit floating point numbers. Each constituent gas has a pair of registers to hold its percentage.

Table 5.5: FT4X Modbus Holding Registers for Gas-SelectX®

40056	16-bit int	Gas type selection	See table of gas selection codes for
40057	16-bit int	Gas type selection	Modbus
40058	32-bit float LSW	Methane (C1) percentage	Percent (31.4 = 31.4%)
40059	32-bit float MSW		
40060	32-bit float LSW	Carbon Dioxide percentage	Percent (31.4 = 31.4%)
40061	32-bit float MSW		
40062	32-bit float LSW	Nitrogen percentage	Percent (31.4 = 31.4%)
40063	32-bit float MSW		

40064	32-bit float LSW	Air percentage	Percent (31.4 = 31.4%)
40065	32-bit float MSW		
40066	32-bit float LSW	Argon percentage	Percent (31.4 = 31.4%)
40067	32-bit float MSW		,
40068	32-bit float LSW	Propane percentage	Percent (31.4 = 31.4%)
40069	32-bit float MSW	1	
40070	32-bit float LSW	Helium percentage	Percent (31.4 = 31.4%)
40071	32-bit float MSW	7	
40072	32-bit float LSW	Oxygen percentage	Percent (31.4 = 31.4%)
40073	32-bit float MSW	7	
40074	32-bit float LSW	n-Butane percentage	Percent (31.4 = 31.4%)
40075	32-bit float MSW		
40076	32-bit float LSW	Hydrogen percentage	Percent (31.4 = 31.4%)
40077	32-bit float MSW	7	
40078	32-bit float LSW	i-Butane percentage	Percent (31.4 = 31.4%)
40079	32-bit float MSW		
40080	32-bit float LSW	Ethane percentage	Percent (31.4 = 31.4%)
40081	32-bit float MSW		
40082	32-bit float LSW	Pentane percentage	Percent (31.4 = 31.4%)
40083	32-bit float MSW		
40084	32-bit float LSW	Hexane percentage	Percent (31.4 = 31.4%)
40085	32-bit float MSW		
40086	32-bit float LSW	Heptane percentage	Percent (31.4 = 31.4%)
40087	32-bit float MSW		
40088	32-bit float LSW	Octane percentage	Percent (31.4 = 31.4%)
40089	32-bit float MSW		
40090	32-bit float LSW	Nonane percentage	Percent (31.4 = 31.4%)
40091	32-bit float MSW		



NOTES!

- In the table, LSW means Least Significant Word, and MSW means Most Significant Word. In this case a "word" is one 16-bit Modbus register. A 32-bit float or 32-bit integer is stored in a pair of Modbus registers. When a register is designated as "32-bit int LSW", it means that bits 0-15 of the variable are in that register. A register designated as MSW has bits 16-31 of the variable. For instance, the flow total can be read as a 32-bit integer from registers 40003 (LSW) and 40004 (MSW). If the flow total is 0x12345678, then register 40003 will hold 0x5678, and register 40004 will hold 0x1234. See the layout of a 32-bit floating point value on page 78.
- 32-bit floating point values are defined by the IEEE 754 standard: https://ieeexplore.ieee.org/document/8766229
- Refer also to Wikipedia: https://en.wikipedia.org/wiki/Single-precision_floating-point_format

Scope

The Fox Thermal Model FT4X transmitter complies with HART Protocol Revision 7.1. This section of the manual specifies all the device-specific features and documents HART Protocol implementation details (e.g., the Engineering Unit Codes supported). The functionality of this Field Device is described sufficiently to allow its proper application in a process and its complete support in HART-capable Host Applications.

Purpose

This specification provides a complete description of this Field Device from a HART Communication perspective. The specification is designed to be a technical reference for HART capable Host Application Developers, System Integrators and knowledgeable End Users. It also provides functional specifications (e.g., commands and performance requirements) used during development, maintenance and testing. This document assumes the reader is familiar with HART Protocol requirements and terminology.

References

HART Smart Communications Protocol Specification. HCF_SPEC-12. Available from the HCF.

Manufacturer Name:	Fox Thermal Instruments	Model Name:	FT4X
Manufacture ID Code:	24635	Device Type Code:	57583 (EOEF Hex)
HART Protocol Revision:	7.1	Device Revision:	1
No. of Device Variables:	None		
Physical Layers Supported:	FSK	•	
Physical Device Category:	Transmitter, DC-isolated Bus Device		

Device Identification Product Overview

The FT4X HART communication option can be monitored and configured using a HART master device or a hand-held communicator.

Process Flow Rate 4-20mA Analog Output

The 4-20mA output of the FT4X HART represents the process flow rate measurement, linearized and scaled according to the configured range of the instrument. This output corresponds to the Primary Variable. HART Communication is supported on this loop.

The 4-20mA output of the FT4X should be configured for flow rate when using HART. If the 4-20mA output is set to report temperature, HART communication will report the 4-20mA value for temperature rather than flow.

HART Indicators

Green LED indicator LP3 cycles on and off to indicate that the FT4X is operating. Orange LED indicator LP2 blinks when HART signals are received and Yellow LP1 blinks when HART signals are transmitted. The LEDs are located behind the display panel.

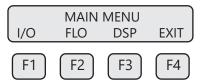
The orange LED indicator LP2 will be on continuously when HART communication is enabled and the 4-20mA wiring is not connected.

FT4X HART Communication Setup

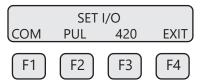
HART communication must be selected in the FT4X Serial Communication menu for HART communication to operate. When this communication parameter is changed, power to the FT4X must be cycled for it to take effect.

Communication Protocol and Parameters

To program the communication parameters, press I/O (F1) key from the Main Menu.

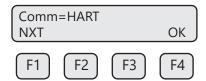


This is the Main Menu for the programming mode. To exit the programming mode, press **EXIT (F4)** repeatedly until "Normal Mode" is seen briefly. Choose I/O (F1) to access the communication output.



Then press **COM (F1)** to select communication parameters.

Set Bus protocol for HART:



Press NXT (F1) until HART is selected as shown and then press OK (F4) to accept the setting.



NOTE! Power cycle is required for the new settings to take effect.

Dynamic Variables

Four Dynamic Variables are implemented.

	Meaning	Units
PV	Flow Rate	In Selected Units
SV	Total	In Selected Units
TV	Temperature	In Selected Units
QV	Elapsed Time	In Hours

Status Information

Device Status

Bit 4 ("More Status Available") is set when any failure is detected. Command #48 provides additional detail.

Extended Device Status

This bit is set if a sensor error is detected. "Device Variable Alert" is set if the Primary Variable (PV) is out of limit.

Additional Device Status (Command 48)

Command #48 returns 2 Device-Specific Status bytes of data, with the following status information:

These bits are set when an alarm or error condition is present. The bit automatically clears when the condition returns to its normal state.

Byte	Bit	Meaning	Class
0	0	Power Up Indication	Status
	1	High Flow Limit Alarm	Alarm
	2	Low Flow Limit Alarm	Alarm
	3	High Temperature Limit Alarm	Alarm
	4	Low Temperature Limit Alarm	Alarm
	5	Sensor out of range	Error
	6	Velocity out of range	Error
	7	Check Parameter Settings	Error
1 0 In Simulation Mode		In Simulation Mode	Alarm
	1	Frequency output out of range	Alarm
	2	CH 1 4-20mA out of range	Alarm
	3	CH 2 4-20mA out of range	Alarm
	4	Busy	Alarm
	5	Bridge shutdown	Error
	6	CRC database error	Error
	7	Error with Total	Error

Common-Practice Commands, Supported Commands

The following common-practice commands are implemented:

- Write Primary Variable (PV) Damping Value
- 35 Write PV Range Value
- 36 Set PV Upper Range Value
- 37 Set PV Lower Range Value
- 38 Reset "Configuration Changed" Flag
- 40 Enter/Exit Fixed Current Mode
- 44 Write PV Units
- 45 Trim Loop Minimum
- 46 Trim Loop Maximum
- 48 Read Additional Device Status (Command #48 returns 2 bytes of data)
- Write Number of Response Preambles

Common-Practice Commands, Unsupported Commands

Burst Mode - This device does not support Burst Mode.

Catch Device Variable - This device does not support Catch Device Variable.

Device-Specific Commands - No Device-Specific commands are implemented.

Modes

Fixed current mode is implemented, using Command 40. This mode is cleared by power loss or reset.

Damping

Damping is standard, affecting only the PV and the loop current signal.

Capability Checklist

Manufacturer, model	Fox Thermal Instruments, FT4X
Device Type	Transmitter
HART revision	7.1
Device Description available	No
Number and type of sensors	1
Number and type of actuators	0
Number and type of host side	1 : 4-20mA analog
signals	
Number of Device Variables	0
Number of Dynamic Variables	4
Mappable Dynamic Variables	No
Number of common-practice	17
commands	
Number of device-specific	0
commands	
Bits of additional device status	8
Alternative operating modes	No
Burst mode	No
Write-protection	Yes

Maintenance: Precautions

PRECAUTIONS



WARNING! BEFORE ATTEMPTING ANY MAINTENANCE, TAKE THE NECESSARY SAFETY PRECAUTIONS BEFORE REMOVING THE PROBE FROM THE DUCT (EXAMPLE: PURGE LINES OF TOXIC AND/OR EXPLOSIVE GAS, DEPRESSURIZE, ETC...).



WARNING! EXPLOSION HAZARD. DO NOT REMOVE OR REPLACE COMPONENTS OR FUSES UNLESS POWER HAS BEEN SWITCHED OFF WHEN A FLAMMABLE OR COMBUSTIBLE ATMOSPHERE IS PRESENT.



WARNING! EXPLOSION HAZARD. DO NOT DISCONNECT EQUIPMENT WHEN A FLAMMABLE OR COMBUSTIBLE ATMOSPHERE IS PRESENT.

Access to Electronics

Accessing electronics is not normally required for maintenance purposes. If a loose connection is suspected, unscrew the rear cap of the meter to access the wiring terminations.



CAUTION! BE SURE POWER TO METER IS SWITCHED OFF BEFORE ATTEMPTING TO ACCESS ELECTRONICS. If there is a problem and a loose connection is not found, please contact Fox Thermal Customer Service for technical assistance at (831) 384-4300.

Specific Conditions of Use:

- 1. The flameproof joints of the equipment are not intended to be repaired. Consult the manufacturer if dimensional information on the flameproof joints is necessary.
- 2. Refer to the manufacturer's instructions to reduce the potential of an electrostatic charging hazard on the equipment enclosure.
- 3. The equipment temperature code ratings are dependent on the enclosure configuration (local or remote). Refer to the following table for specific temperature code markings.

Model Code	Temperature Code Marking- Divisions (All)		Temperature Code Marking-Zones (Gas)		Temperature Code Marking-Dust	
Enclosure (variable "b")	Main Enclosure	Remote Enclosure	Main Enclosure	Remote Enclosure	Main Enclosure	Remote Enclosure
E1	T4	N/A	T4	N/A	T135°C	N/A
E3	T6	T4	T6	T4	T85°C	T135°C

Maintenance: General

Broken or Damaged Probe

If the sensor is broken or damaged, the probe and electronics must be returned to the factory. A new sensor will be installed and calibrated. Refer to "Returning Your Meter" on p. 124.

Flow Calibration and Calibration Validation

To ensure high accuracy of your Model FT4X Flow Meter, Fox Thermal provides a full NIST traceable calibration. It is recommended that the meter's accuracy be checked annually by performing the CAL-V™ Calibration Validation test.

Fuse Replacement



WARNING! Turn input power OFF before removing or installing a fuse. Use only recommended fuse replacements.

Verify the fuse is defective by measuring it with an Ohm Meter (Two replacement fuses are provided with each unit). Replacement fuse is Littelfuse part number 0454.750MR

To replace the fuse:

The fuse F1 is located near the power terminal block and can be removed by using tweezers or needle-nose pliers.

Sensor Cleaning

The sensor is insensitive to small amounts of residue, but continued use in dirty environments will require periodic cleaning. To inspect the sensor, remove power from electronics and remove the unit from the pipe or duct, exposing the sensor elements. If they are visibly dirty, clean them with water or alcohol (ethanol) using an appropriate brush until they appear clean again. Even though the sensor elements are rugged, avoid touching them with any solid object and use a light touch while cleaning them.

Instructions for Removing and Inserting the Meter from a Pressurized Pipe using the Retractor



WARNING! Possible injury or damage to equipment may occur if the retractor is not used correctly. Please read the following instructions carefully prior to using the retractor.



CAUTION! Never remove the restraint cable without first closing the Ball Valve and bleeding off pressure.



WARNING! When working with the retractor, do not stand or position any part of your body in the path of the flow meter. An injury may occur if the probe is forced outward by system pressure.

How to Remove the Meter from the Retractor (System Pressurized)

Step 1 - Remove the Probe from the Flow Stream

1. Disconnect power from the meter.



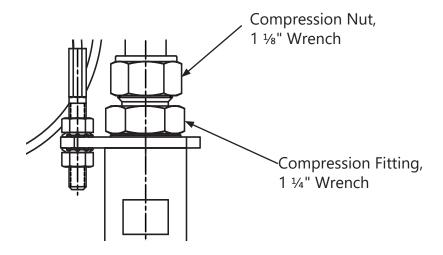
NOTE! At 150psig of max system pressure, the probe will have approximately 66 lbs. of force pushing it out.

- 2. System pressure may force the probe out of the retractor when the compression nut is loosened. Hold the flow meter to counteract the force of the system pressure, and carefully loosen and unscrew the compression nut.
- 3. While supporting the meter, slowly slide the probe out of the retractor until the restraint cable is tight.
- 4. Close the ball valve all the way.



CAUTION! At this point there is still pressure inside of the retractor.

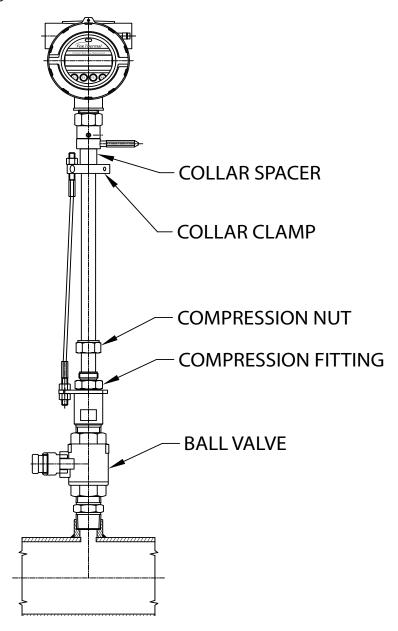
Figure 6.1



Step 2 - Remove the Probe from the Retractor Body

- 5. After removing the probe from the flow stream (#1-4 on previous page), slowly loosen the compression fitting (see figure 6.2), until the pressure in the retractor is relieved.
- 6. Retighten the compression fitting.
- 7. Remove the Collar Clamp by using a 3/16" Hex Key.
- 8. Carefully slide the probe out of the retractor while supporting the meter.

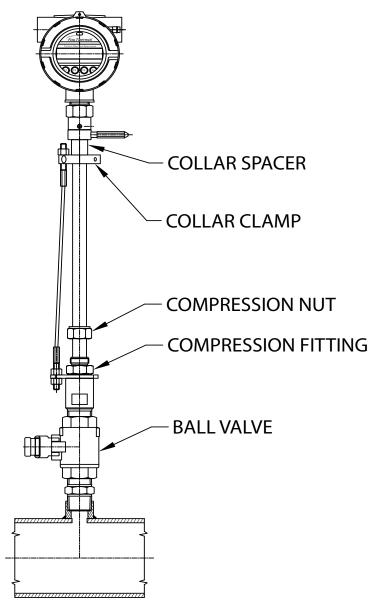
Figure 6.2



How to Insert the Probe into the Flow Stream (Valve closed, System Pressurized)

- 1. Carefully, slide the probe into the retractor.
- 2. Install the collar clamp just below the collar spacer, and tighten it in place on the probe. Slide the probe back out of the retractor until the cable is straight and taut.

Figure 6.3



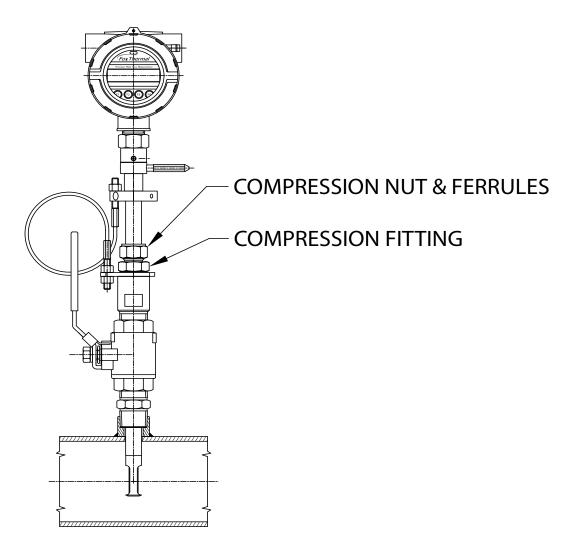


NOTE! At a maximum system pressure of 150psig, the force required to push the probe in place to tighten the compression Nut will be approximately 66 lbs.

- 3. Slowly open the ball valve to the full open position. Push the meter and probe into the pipe, then hand tighten the compression nut onto the compression fitting.
- 4. Verify that the probe is aligned with the center line of the pipe, and pointed in the direction of flow.



Figure 6.4



- 5. Secure the probe in place by tightening the compression nut with a $1\frac{1}{8}$ " wrench and a $1\frac{1}{4}$ " wrench on the compression fitting. See p. 25 of the manual for detailed instructions to tighten the compression nut.
- 6. Power may now be applied to the meter.



Maintenance: Troubleshooting

Troubleshooting



CAUTION! The electronics and sensor supplied by Fox Thermal are calibrated as a single precision mass flow meter. Interchanging sensors will decrease the accuracy of the flow meter. If you experience any problem with your Model FT4X Flow meter, call Fox Thermal Customer Service Department, Technical Assistance at (831) 384-4300.

		ent, Technical Assistance at (631) 364-4300.
Problem	Possible Cause	Action
Meter does not initialize	 Malfunction in flow meter Electromechanical interference 	 Return flow meter to Fox Thermal for repair (Refer to p. 124 for shipping instructions) Check meter power cycles. Press and release F1 and F2 at the same time; the display will enter Engineering screens. Press F1 to get to screen #23; record power cycle value. Press F4 to return to normal operation; monitor meter until problem returns. Return to screen #23 to see if power cycles have increased; microprocessor is resetting due to EMI electrical noise entering the meter. Check Power input and output cables grounding and routing.
Flow measurement is erratic or fluctuating	 Very turbulent flow Sensor dirty Sensor broken Probe not mounted securely Malfunction in flow meter Meter installed incorrectly 	 Increase dampening (see filter settings in "Flow Parameters" on p. 59) Clean sensor (Refer to Maintenance section, p. 98) Return flow meter to Fox Thermal for repair (Refer to p. 124 for shipping instructions) Remount probe (see Installation section, p. 19); must be mounted securely without vibration. If vibration persists, choose a new mounting location without vibration. Return flow meter to Fox Thermal for repair (Refer to p. 124 for shipping instructions) Re-install meter according to instructions (Refer to installation section, p. 19)

Maintenance: Troubleshooting



Problem	Possible Cause(s)	Action(s)
Display Error	 Loose or damaged ribbon cable Damaged electronics Ambient temperature 	 Visual inspection. Return the meter or display for repair. Operate meter between -20 to 70°C
Flow measure- ment seems low	 Probe not oriented properly Sensor dirty 	 Orient probe per installation sections: Insertion (p. 23) Clean sensor (p. 98)
Unit will not power-up	 No power input Bad fuse Bad Power supply 	 Check fuse (F1) located next to TS1 on main board. Check for correct power supply voltage at TS1 on main board. If fuse is OK and unit still won't power up, call Fox Thermal for additional assistance

Troubleshooting CAL-V™

If the FT4X Meter fails a CAL-V™ Calibration Validation test, there are a few reasons that could be the cause:

- 1. Flow rate in the pipe:
 - Run the test again under a higher flow rate if possible.
- 2. The sensor may be dirty or damaged:
 - Visually inspect the meter for damage. If damage is found, meter may need to be serviced. Contact Fox Thermal Technical Assistance at 831-384-4300 for more information.
 - Try cleaning the sensor and try the test again under flow conditions.
- 3. If the meter fails again, contact Fox Thermal Technical Assistance at 831-384-4300 for more information.



Maintenance: Installation Problems

Installation Problems

The following is a summary listing of problems that may be encountered with the installation of the FT4X Thermal Mass Flow Meter.

- Improper wiring connections.
 Refer to Figures 3.1 to 3.11 and "Wiring Precautions" in Wiring section (p. 30) for further guidance.
- 2. Inadequate power source. The FT4X requires 12 to 28VDC at to 6 Watts to operate. A 20 Watt power supply is recommended for powering the FT4X to ensure it operates properly under all temperature ventilation, and power on conditions. If the voltage supplied at the input terminals of the FT4X is not within the range of 10VDC to 30VDC, a variety of problems can occur including a dim display, inaccurate flow readings or faulty 4-20mA, pulse and communication interface.
- 3. Flow measurement seems inaccurate.
 - Check to ensure that the flow meter is installed so that the Flow Direction Indicator is pointing in the direction of flow. Refer to Figure 2.6 (p. 23). If not, change orientation of meter.
 - Check that the insertion depth of the sensor/probe is correct. The end of the probe should be adjusted as per Figure 2.5 (p. 22).
 - Ensure that there are a minimum of fifteen diameters of straight pipe upstream of the sensor and ten diameters downstream. If complex flow disturbances are upstream of the sensor, extension of the straight pipe may be required to ensure accurate flow measurement. Contact Fox Thermal for assistance.
 - Ensure that pipe inside diameter in the meter matches data on the Fox Thermal Calibration Certificate. The pipe inside diameter is programmed into the flow meter through the front panel (see Flow Parameters, p. 58).
- 4. Erratic flow reading (especially a flow reading spiking high).
 This may be a symptom of moisture in the flow stream. Fox Thermal flow meters are designed to work in relatively dry gas applications only. Contact Fox Thermal to discuss resolutions to this problem.
- 5. Flow meter is not responding to flow.
 - Check to ensure adequate power is supplied to the flow meter. If things appear to be correct, perform this functional test before calling Fox Thermal. Carefully remove the probe and sensor from the pipe. For those flow meters with a display and if the display is reading zero blow on the sensor to see if a response occurs. If nothing happens, take a damp rag or sponge and place it in contact with the sensor. A reading should occur. Contact Fox Thermal Customer Service with this information.
- 6. Display and/or 4-20mA signal reading above zero flow when no flow is occurring in the pipe.
 - If the reading is less than 5% of full scale, it is likely this is a normal condition caused by convection flow created by the heated sensor. It does not mean that the zero of the instrument is improperly set. The Fox Thermal sensor is extremely sensitive to gas flow and can even read the small flow caused by convection. If this is an unacceptable condition, please contact Fox Thermal Customer Service for alternatives.

Maintenance: Alarm Codes



Alarm Codes

Information to diagnose alarm codes is on p. 7 and p. 9 under the Menu Tree section. Enter password (9111) and follow the block diagram to get to the section affected by the error code.

Alarm Code	Reason	Action
13	Flow rate above high limits	Refer to the FLOW MENU 2 section on p. 58 of this Manual to verify limit is within range. Check ALM = HiFloAlm under PRM.
14	Flow rate below low limits	Refer to the FLOW MENU 2 section on p. 58 of this Manual to verify limit is within range. Check ALM = LoFloAlm under PRM.
15	Temperature above high limits	Refer to the FLOW MENU 2 section on p. 58 of this Manual to verify limit is within range. Check ALM=HiTempAlm under PRM.
16	Temperature below low limits	Refer to the FLOW MENU 2 section on p. 58 of this Manual to verify limit is within range. Check ALM = LoTempAlm
22	Sensor out of range	Refer to the ENGINEERING DISPLAY MENU on p. 13 of this Manual and the Fox Thermal factory Calibration Certificate to check CSV voltage. Compare Display 10 value to Calibration Certificate CSV voltage and verify it's within range.
23	Gas mix error	Gas mix must equal 100%.
24	Check settings	One or more internal settings are corrupted or out of spec. Contact Fox Thermal Service for instructions to verify settings.
25	Simulation mode	Meter is in Simulation Mode. Refer to the FLOW MENU 1 section on p. 61 of this Manual. Use the SIM Section under Diagnostics to return to normal operation.
26	Pulse/alarm output over range	Refer to the DIGITAL OUTPUT MENU on p. 7 of this Manual. Verify the Pulse/alarm Output settings are within limits.
32	4-20mA is out of range	Refer to the MAIN MENU on p. 6 of this Manual. Use the Set I/O section to verify range limits.
34	Busy	Meter is recalculating new parameters.
36	Database CRC Error	Refer to the Reset CRC section on p. 64 of this manual. Verify the programmed values are verified and corrected before clearing the error. Contact Fox Thermal Service Department for possible causes.

Appendices

Performance Specs

Flow Accuracy:

Insertion Meter:

Air: ±1% of reading ±0.2% of full scale

Other gases: $\pm 1.5\%$ of reading $\pm 0.5\%$ of full scale

Accuracy specification applies to customer's selected flow range

Maximum range: 15 to 60,000 SFPM (0.07 to 280 NMPS) Minimum range: 15 to 500 SFPM (0.07 to 2.4 NMPS)

Straight, unobstructed pipe requirement

Insertion Meters: 15 diameters upstream; 10 downstream Inline Meters: 8 diameters upstream; 4 downstream

Gross Heating Value Uncertainty: ±0.01% of mass basis; ±1.0% on volume basis

Flow Repeatability: ±0.2% of full scale

Flow Response Time: 0.8 seconds (one time constant)

Temperature Accuracy: ±1° F (±0.6° C)

Calibration:

Factory Calibration to NIST traceable standards

CAL-V™: In situ, operator-initiated calibration validation

Operating Specs

Gas-SelectX® Gas Selections:

Pure gas menu, Gas Mix Menu, and Oil & Gas Mix Menu. See the Fox Thermal website for more information on availability of current gases.

Units of Measurement (field selectable):

SCFM, SCFH, NM3/M, NM3/H, NM3/D, NLPS, NLPM, NLPH, MCFD, MSCFD, SCFD, MMSCFD, MMSCFM, SM3/D, SM3/H, SM3/M, LB/S, LB/M, LB/H, LB/D, KG/S, KG/M, KG/H, SLPM, MT/H, SFPM, NMPS, SFPS

Gas Pressure (maximum at 100° F):

Insertion meter: 740 psig (51.02 barg)

316 SS inline meter with NPT ends: 500 psig (34.47 barg)

316 SS inline meter with 150 lb. flanges: 230 psig (15.86 barg)

316 SS inline meter with 300 lb. flanges: 600 psig (41 barg)

Carbon steel inline meter with NPT ends: 300 psig (20.68 barg)

Carbon steel inline meter with 150 lb. flanges: 285 psig (19.65 barg)

Carbon steel inline meter with 300 lb. flanges: 740 psig (51 barg)

Retractor Assembly: 150 psig (10.34 barg)

Check with factory for higher pressure options.

*NOTE! When teflon ferrule option ordered, gas pressure is 60psig (4.1 barg) maximum

Relative Humidity: 90% RH maximum; non-condensing

NOTE! Condensing liquids contacting the sensor can cause erratic flow indication.



Operating Specs (cont'd)

Temperature:

DDC-Sensor™: -40 to 250°F (-40 to 121°C)

Enclosure: -40 to 158°F (-40 to 70°C)*

Remote Sensor Enclosure: -40 to 158°F (-40 to 70°C)

*NOTE! Display dims below -4°F (-20°C), function returns once temperature rises again.

Flow Velocity Range:

15 to 60,000 SFPM (0.07 to 280 NMPS) Turndown: up to 1000:1; 100:1 typical

Maximum Flow Ranges for Insertion Flow Meters				
Pipe Diameter	SCFM	MSCFD	NM ³ /hr	
1.5" (40mm)	0-840	0-1,220	0-1,325	
2" (50mm)	0-1,400	0-2,020	0-2,210	
2.5" (63mm)	0-2,000	0-2,880	0-3,150	
3" (80mm)	0-3,100	0-4,440	0-4,890	
4" (100mm)	0-5,300	0-7,650	0-8,360	
6" (150mm)	0-12,000	0-17,340	0-18,930	
8" (200mm)	0-20,840	0-30,020	0-32,870	
10" (250mm)	0-32,800	0-47,250	0-51,740	
12" (300mm)	0-46,600	0-67,180	0-73,500	

NOTE! To determine if the FT4X will operate accurately in other pipe sizes, divide the maximum flow rate by the pipe area. The application is acceptable if the resulting velocity is within the velocity range above. Check Fox Thermal website for velocity calculator.

Maximum Flow Ranges for Inline Flow Meters				
Size	SCFM	MSCFD	NM ³ /hr	
0.75"	0-220	0-320	0-350	
1"	0-360	0-520	0-570	
1.25"	0-625	0-900	0-990	
1.5"	0-840	0-1,220	0-1,325	
2"	0-1,400	0-2,020	0-2,210	
2.5"	0-2,000	0-2,880	0-3,150	
3"	0-3,100	0-4,440	0-4,890	
4"	0-5,300	0-7,650	0-8,360	
6"	0-12,000	0-17,340	0-18,930	

NOTE! Standard conditions of air at 70°F and one atmosphere. Consult factory for other gases and for flow ranges above those listed. Inline meters above 5,000 SCFM (7,900 NM3/H) air may require third party calibration. Contact Fox Thermal.

Input Power: 12 to 28VDC, 6 watts max.

Full Input Power Range: 10 to 30VDC.

A 20 Watt or greater power supply is recommended to power the FT4X.

Class I Equipment (Electrical Grounding Required for Safety).

Installation (Over-voltage) Category II for transient over-voltages.

Inputs/Outputs:

4-20mA Channel 1:

 Standard isolated 4-20mA output configured to indicate flow; fault indication per NAMUR NE43. HART serial communication option.

The 4-20mA load resistance must be 125 ohms or less when operating on 12 volt power and 600 ohms or less on 24 volt power.

4-20mA Channel 2:

Standard isolated 4-20mA output configured to indicate either flow or temperature

Pulse/Alarm:

 Isolated open collector output rated for 5 to 24VDC, 20mA maximum load, 0 to 100Hz (the pulse output can be configured to either transmit a 0 to 100Hz signal proportional to flow rate or an on/off alarm).

Remote Switch Input:

• Can be configured to reset the flow totalizer and elapsed time.

Serial Communication

- Isolated Modbus RTU (RS485) option
- Isolated HART communication option

USB Communication:

- Isolated USB 2.0 for interfacing with a laptop or computer is standard.
- FT4X View™: A free PC-based software tool that provides complete configuration, remote process monitoring, and data logging functions through USB communication.

4-20mA and Loop Verification:

Simulation mode used to align 4-20mA output with the input to customer's PLC/DCS.

Physical Specs

Sensor material:

316 stainless steel

Enclosure:

NEMA 4X (IP67), aluminum, dual ³/₄" FNPT conduit entries. Cabling to remote enclosure: 8-conductor, 18 AWG, twisted, shielded, 100 feet maximum.

Flow Meter Installation:

Fox Thermal-supplied compression fitting connects to customer-supplied 3/4" female branch outlet welded to pipe.

Agency Approvals

CE: Approved

EMC Directive; 2014/30/EU

Electrical Equipment for Measurement, Control and Lab Use: EN61326-1:2013

Pressure Equipment Directive: 2014/68/EU Article 13

Weld Testing: EN ISO 15614-1 and EN ISO 9606-1, ASME B31.3

FM (FM17US0061X) and FMc (FM17CA0032X): Approved

Class I, Division 1, Groups B,C,D;

Class II, Division 1, Groups E,F,G;

Class III, Division 1; T6 or T4, Ta = -40° C to $+70^{\circ}$ C;

Class 1, Zone 1, AEx/Ex db IIB + H2 T6 or T4 Gb; Ta= -20°C to +70°C; Type 4X, IP67

ATEX (FM17ATEX0015X): Approved

II 2 G Ex db IIB + H2 T6 or T4 Gb Ta = - 20°C to +70°C; IP67

II 2 D Ex tb IIIC T85°C or T135°C Db Ta = -20°C to +70°C; IP67

IECEx (IECEx FMG 17.0008X): Approved

Ex db IIB + H2 T6 or T4 Gb Ta = -20° C to $+70^{\circ}$ C; IP67 Ex tb IIIC T85°C or T135°C Db Ta = -20° C to $+70^{\circ}$ C; IP67

ATEX and IECEx Standards:

EN 60079-0: 2012 + A11:2013 IEC 60079-0: 2011 EN 60079-1: 2014 IEC 60079-1: 2014 EN 60079-31: 2014 IEC 60079-31: 2013 EN 60529: 1991 +A1: 2000 IEC 60529: 2001

	Temperature Marking - Di		Temperature Marking - Zo		Temperature Marking - Zo	
Enclosure (variable 'b')	Main Enclosure	Remote Enclosure	Main Enclosure	Remote Enclosure	Main Enclosure	Remote Enclosure
E1	T4	N/A	T4	N/A	T135°C	N/A
E3	T6	T4	T6	T4	T85°C	T135°C

Temperature code ratings for Zones are dependent on external process temperature factors and equipment enclosure configuration. See the table above for specific temperature code ratings.



NOTE! The EU Pressure Equipment Directive (PED) requires that the minimum ambient and fluid temperature rating for carbon steel flow bodies not be below -29°C.

Fig. 7.1 Insertion Meter with Retractor Dimensions Measurements shown in inches (millimeters).

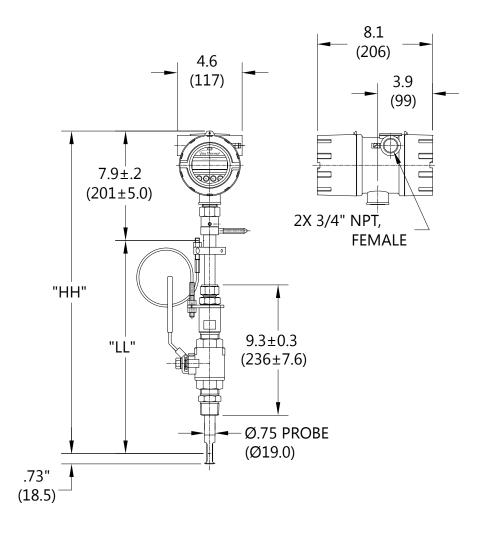


Table 7.1 Insertion Meter with 316 stainless steel probe

Probe Size	Probe Size	Dimension "LL" ± .01	Dimension "HH" ±.01
[model code]	[inches]	[inches / millimeters]	[inches / millimeters]
15R	15"	15.0" (381mm)	22.9" (582mm)
18R	18"	18.0" (457mm)	25.9" (658mm)
24R	24"	24.0" (609mm)	31.9" (810mm)
30R	30"	30.0" (762mm)	37.9" (963mm)
36R	36"	36.0" (914mm)	43.9" (1115mm)

Fig. 7.2 Remote Insertion Meter with Retractor Dimensions

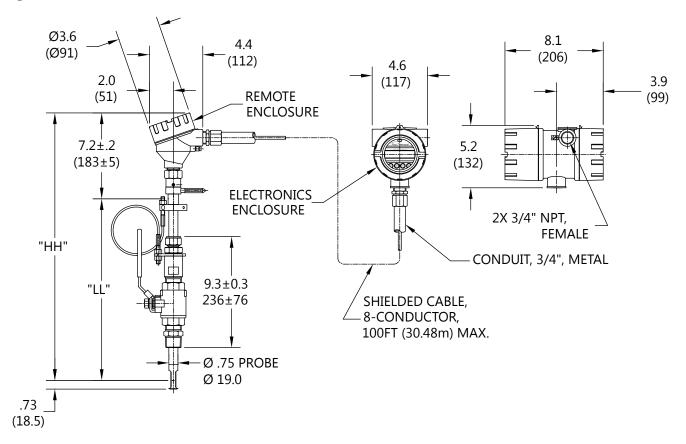
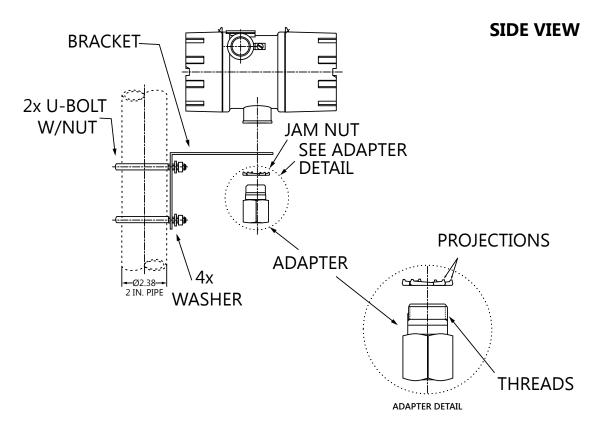


Table 7.2 Remote Insertion Meter with Retractor

Probe Size	Probe Size	Dimension "LL" ± .01	Dimension "HH" ±.01
[model code]	[inches]	[inches / millimeters]	[inches / millimeters]
15R	15"	15.0" (381mm)	22.2" (564mm)
18R	18"	18.0" (457mm)	25.2" (640mm)
24R	24"	24.0" (609mm)	31.2" (792mm)
30R	30"	30.0" (762mm)	37.2" (945mm)
36R	36"	36.0 " (914mm)	43.2" (1097mm)

Fig. 7.3 Remote Mounting Kit Dimensions



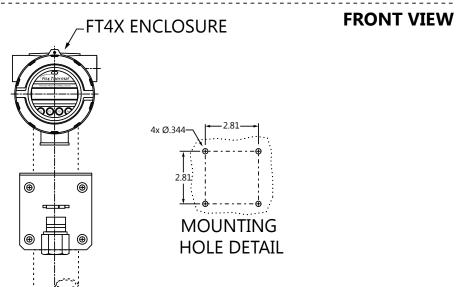


Fig. 7.4 Insertion Meter Dimensions

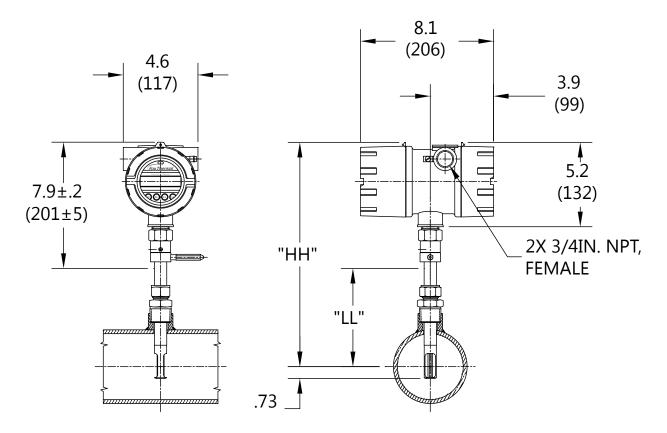


Table 7.4 Insertion Meter with 316 stainless steel probe

Probe Size	Probe Size	Dimension "LL" ± .01	Dimension "HH" ± .01
[model code]	[inches]	[inches / millimeters]	[inches / millimeters]
061	6"	6.0" (152mm)	13.9" (353mm)
091	9"	9.0" (229mm)	16.9" (429mm)
121	12"	12.0" (305mm)	19.9" (505mm)
151	15"	15.0" (381mm)	22.9" (582mm)
181	18"	18.0" (457mm)	25.9" (658mm)
241	24"	24.0" (610mm)	31.9" (810mm)
301	30"	30.0" (762mm)	37.9" (963mm)
361	36"	36.0 " (914mm)	43.9" (1115mm)

Fig 7.5: Insertion Remote Meter Dimensions

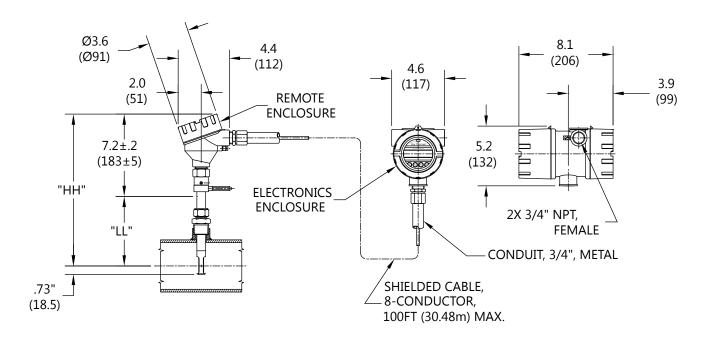


Table 7.5 Insertion Remote Meter with 316 stainless steel probe

Probe Size	Probe Size	Dimension "LL" ± .01	Dimension "HH" ± .01
[model code]	[inches]	[inches / millimeters]	[inches / millimeters]
061	6"	6.0" (152mm)	13.2" (335mm)
091	9"	9.0" (229mm)	16.2" (411mm)
121	12"	12.0" (305mm)	19.2" (488mm)
151	15"	15.0" (381mm)	22.2" (564mm)
181	18"	18.0" (457mm)	25.2" (640mm)
241	24"	24.0" (610mm)	31.2" (792mm)
301	30"	30.0" (762mm)	37.2" (945mm)
361	36"	36.0" (914mm)	43.2" (1097mm)

Fig. 7.6 Inline Meter with 316 Stainless Steel Flow Body and NPT End Connections Dimensions

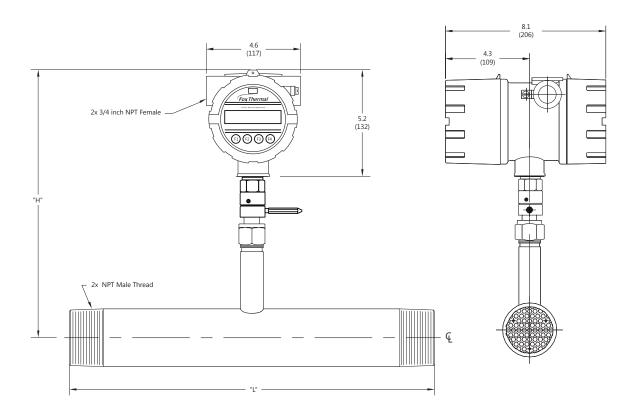


Table 7.6 Inline Meter with 316 Stainless Steel Flow Body and NPT End Connections

Body Size	Body Size	Dimension "L"	Dimension "H"
[model code]	[inches]	[inches]	[inches / millimeters]
075P	0.75"	12"	11.9" (302mm)
10P	1.00"	12"	11.9" (302mm)
125P	1.25"	12"	11.9" (302mm)
15P	1.50"	12"	13.9" (353mm)
20P *	2.00"	12"	13.9" (353mm)
25P *	2.25"	18"	13.9" (353mm)
30P *	3.00"	18"	13.9" (353mm)

^{*}also available in A106 Grade B Carbon steel pipe

Fig 7.7: Inline Remote Meter with 316 Stainless Steel Flow Body and NPT End Connections Dimensions

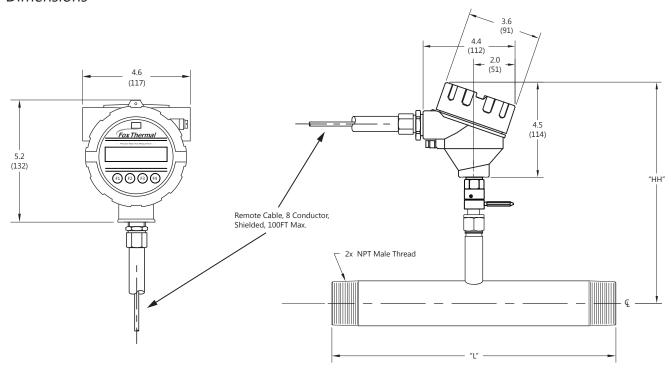


Table 7.7 Inline Remote Meter with 316 Stainless Steel Flow Body and NPT End Connections

Body Size	Body Size	Dimension "L"	Dimension "HH"
[model code]	[inches]	[inches]	[inches / millimeters]
075P	0.75"	12"	11.2" (284mm)
10P	1.00"	12"	11.2" (284mm)
125P	1.25"	12"	11.2" (284mm)
15P	1.50"	12"	13.2" (355mm)
20P *	2.00"	12"	13.2" (355mm)
25P *	2.50"	18"	13.2" (355mm)
30P *	3.00"	18"	13.2" (355mm)

^{*}also available in A106 Grade B Carbon steel pipe

Fig. 7.8 Inline Meter with 316 Stainless Steel Flow Body and 150lb RF Flange End Connections Dimensions

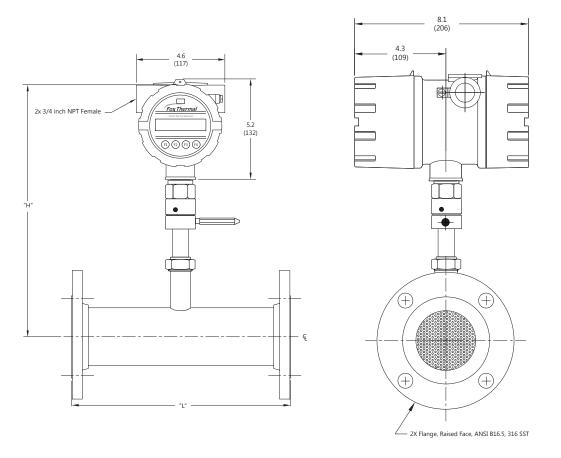


Table 7.8 Inline Meter with 316 Stainless Steel Flow Body and 150lb RF Flange End Connections Dimensions

Body Size	Body Size	Dimension "L"	Dimension "H"
[model code]	[inches]	[inches]	[inches / millimeters]
075F	0.75"	12"	11.9" (302mm)
10F	1.00"	12"	11.9" (302mm)
125F	1.25"	12"	11.9" (302mm)
15F	1.50"	12"	13.9" (353mm)
20F *	2.00"	12"	13.9" (353mm)
25F *	2.50"	18"	13.9" (353mm)
30F *	3.00"	18"	13.9" (353mm)
40F *	4.00"	18"	13.9" (353mm)
60F *	6.00"	24"	13.9" (353mm)

^{*}also available in A106 Grade B Carbon steel pipe + A105 Flanges

Fig 7.9: Inline Remote Meter with 316 Stainless Steel Flow Body and 150lb RF Flange End Connections Dimensions

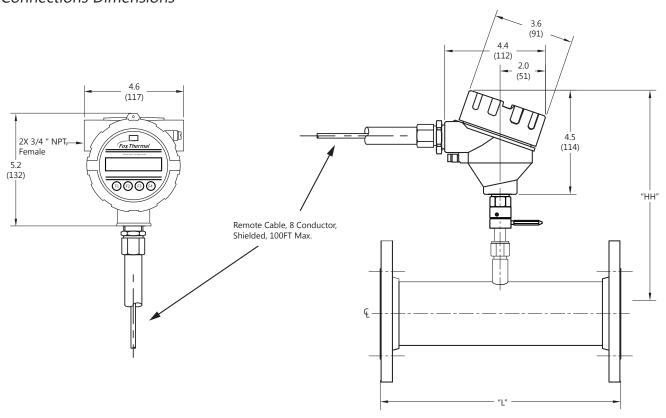


Table 7.9 Inline Remote Meter with 316 Stainless Steel Flow Body and 150lb RF Flange End Connections Dimensions

Body Size	Body Size	Dimension "L"	Dimension "HH"
[model code]	[inches]	[inches]	[inches / millimeters]
075F	0.75"	12"	11.2" (284mm)
10F	1.00"	12"	11.2" (284mm)
125F	1.25"	12"	11.2" (284mm)
15F	1.50"	12"	13.2" (335mm)
20F *	2.00"	12"	13.2" (335mm)
25F *	2.50"	18"	13.2" (335mm)
30F *	3.00"	18"	13.2" (335mm)
40F *	4.00"	18"	13.2" (335mm)
60F *	6.00"	24"	13.2" (335mm)

^{*}also available in A106 Grade B Carbon steel pipe + A105 Flanges

Fig. 7.10 Inline Meter with 316 Stainless Steel Flow Body and 300lb RF Flange End Connections Dimensions

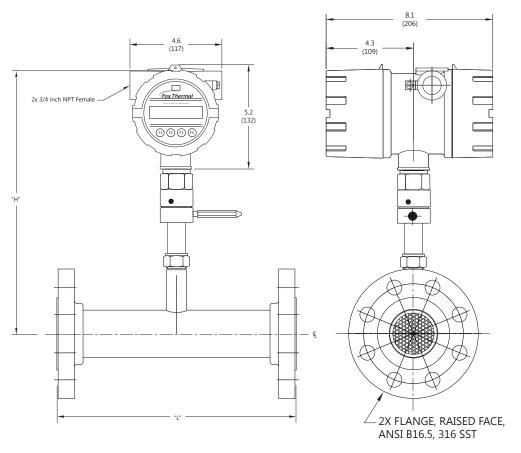


Table 7.10 Inline Meter with 316 Stainless Steel Flow Body and 300lb RF Flange End Connections Dimensions

Body Size	Body Size	Dimension "L"	Dimension "H"
[model code]	[inches]	[inches]	[inches / millimeters]
15G	1.50"	12"	13.9" (353mm)
20G *	2.00"	12"	13.9" (353mm)
25G *	2.50"	18"	13.9" (353mm)
30G *	3.00"	18"	13.9" (353mm)
40G *	4.00"	18"	13.9" (353mm)
60G *	6.00"	24"	13.9" (353mm)

^{*}also available in A106 Grade B Carbon steel pipe + A105 Flanges

Fig 7.11: Inline Remote Meter with 316 Stainless Steel Flow Body and 300lb RF Flange End Connections Dimensions

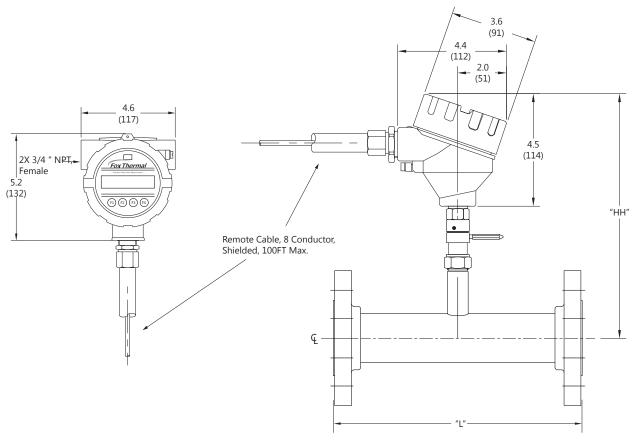


Table 7.11 Inline Remote Meter with 316 Stainless Steel Flow Body and 300lb RF Flange End Connections Dimensions

Body Size	Body Size	Dimension "L"	Dimension "HH"
[model code]	[inches]	[inches]	[inches / millimeters]
15G	1.50"	12"	13.2" (335mm)
20G *	2.00"	12"	13.2" (335mm)
25G *	2.50"	18"	13.2" (335mm)
30G *	3.00"	18"	13.2" (335mm)
40G *	4.00"	18"	13.2" (335mm)
60G *	6.00"	24"	13.2" (335mm)

^{*}also available in A106 Grade B Carbon steel pipe + A105 Flanges

Warranty

- (a) Fox Thermal Instruments, Inc. (FOX) warrants that the products furnished under this Agreement will be free from defects in material and workmanship for a period of one year from the date of shipment. The customer shall provide notice of any defect to FOX, within one week after the Customer's discovery of such defect. The sole obligation and liability of FOX, under this warranty shall be repair or replace, at its option, without cost to the Customer, the defective product or part.
- (b) Upon request by FOX, the product or part claimed to be defective shall immediately be returned at the Customer's expense to FOX. Replaced or repaired products or parts will be shipped to the Customer at the expense of FOX. FOX shall have the right of final determination as to the existence and cause of defect.
- (c) There shall be no warranty or liability for any products or parts that have been subject to misuse, accident, negligence, failure of electric power or modifications by the Customer without the written approval of FOX. Final determination of warranty eligibility shall be made by FOX. If a warranty claim is considered invalid for any reason, the Customer will be charged for services performed and expenses incurred by FOX, in handling and shipping the returned unit.
- (d) The liability of FOX shall be limited to replacing or repairing, at its option, any defective parts which are returned. Labor and related expenses incurred to install replacement parts are not covered by this warranty.
- (e) As to replacement parts supplied or repairs made during the original warranty period, the warranty period for the replacement or repaired part shall terminate with the termination of the warranty period of the original product or part.
- (f) The use of these products is under exclusive control of the purchaser and FOX specifically denies any responsibility for the calibration of units and/or accuracy of work performed or the safety of the system in which FOX products is used. EXTERNAL SAFETY DEVICES MUST BE USED WITH THIS EQUIPMENT.
- (g) No warranty is made with respect to custom equipment or products produced to Buyer's specifications except as specifically stated in writing by FOX and contained in the agreement.
- (h) THE FOREGOING WARRANTY CONSTITUTES THE SOLE LIABILITY OF FOX, AND THE CUSTOMER'S SOLE REMEDY WITH RESPECT TO THE PRODUCTS AND IS IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, LIABILITIES, AND REMEDIES. EXCEPT AS THUS PROVIDED, FOX, DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Returning Your Meter

The Fox Thermal Customer Service Department

(PH: 831- 384-4300 or FAX: 831-384-4312) can help you through the process of returning a meter for service.

If it becomes necessary to return a Fox Thermal flow meter for service or recalibration, please follow these steps:

- 1. A Return Material Authorization (RMA) Number must be obtained from the Fox Thermal Customer Service Department prior to returning any Fox Thermal meter(s).
- 2. Please have your meter's serial number(s) available.
- 3. Read and complete the Fox Thermal RMA Customer Information Form. Be sure to initial the decontamination statement as well as provide complete return shipping instructions (we cannot deliver to post office boxes).
- 4. The entire flow meter must be returned, including all electronics (unless specifically instructed to do otherwise). **ALL** serial numbers must match their corresponding meters. This is especially necessary when returning flow body models.
- 5. Clean and decontaminate all wetted parts before returning to Fox Thermal.
- 6. Ship the meter to the following address:

Fox Thermal Instruments, Inc.

399 Reservation Road

Marina, CA 93933

Attn: Service Dept.

[RMA Number]



NOTE! Be sure to review all of the information on the Customer Information Form before sending your meter to the Fox Thermal Customer Service Department. The Fox Thermal Shipping/Receiving Department cannot accept meters that have not been prepared appropriately.

What to expect while your meter is being serviced

Depending on the type of service required when returning your Fox Thermal meter, there are varying turnover times for servicing a meter. The average time needed to service the meter is 7-10 days (not including shipping or peak production times).

If you have already shipped your meter to Fox Thermal for servicing and would like to check the status of your meter, please fill out our online Service Order Status form located at www. foxthermal.com and you will hear from a Customer Service Rep within 1 business day of your requested update.

Rush recalibration service is available for a fee. Restrictions apply.



Glossary of Terms and Definitions

AWG Bara CTC CAL CHG COM CSV DC DN DSP ELP Feq Ft^2 I/O INP LB LB/D LB/H LB/M LB/S LCD KG KG/H KG/M KG/S M^2 mmHG MMSCFD	American Wire Gauge Bar absolute Contact Calibration Change Communication Current Sense Voltage Direct Current Down Display Elapsed time Frequency Square Feet Input/Output Input Pound Pound per Day Pound per Hour Pound per Second Liquid Crystal Display Kilogram Kilogram per Hour Kilogram per Second Square Meter Pressure in millimeters of mercury Million Standard Cubic Feet per Day Maximum Flow	NL NLPH NLPM NM3 NM3/H NM3/M NPT PDA PC P/U PIP A^2 PLC PRM PRS PSIA Pt PSW SIM SCF SCFM SCFD SPC STP TMP TSI	Normal Liter Normal Liter per Hour Normal Liter per Minute Normal cubic Meter Normal cubic Meter per Hour Normal cubic Meter per Minute National Pipe Thread Personal hand held computer Personal Computer Pulse per Unit Pipe Area Programmable Logic Controller Parameters Pressure Pounds per Square Inch Absolute Point Password Simulation Standard Cubic Feet Standard Cubic Feet per Minute Standard Cubic Feet per Hour Standard Cubic Feet per Day Special Control Standard Temperature and Pressure Temperature
_		TSI	Internal Variable
NEMA	National Electrical Manufactures	TSV	Internal Variable
	Association	UNT	Unit
NIST	National Institute of Standards	U/P	Unit per Pulse
	and Technology	420	4-20mA output
	37	120	1 Zonii Coatpat

Index

Index

Access to Electronics, p. 30	Power Input Wiring, p. 32		
Alarm Codes, p. 107	Preventative Maintenance, p. 98		
Alarm wiring, p. 36	Product Description, p. 15		
Analog 4-20mA output, p. 45	Programming		
Breakage or Damage of Probe, p. 99	Analog 4-20mA Output, p. 45		
CAL-V™, p. 108	Alarm Output, p. 48		
Dimension Details, p. 112	Changing values or strings, p. 44		
Discrete output setting, p. 48	Display Setup, p. 50		
Display Screens, p. 43	Flow Parameters, p. 58		
Display Setup, p. 50	Flow and maximum pulse/alarm, p. 48		
Entering the programming mode, p. 44	Pulse/alarm Output, p. 47		
Filter value, p. 44	Password, p. 55		
Flow Meter Placement, p. 19	Programming Mode, p. 44		
Flow Units, p. 56	Pulse-per-unit, p. 47		
Pulse/alarm Output, p. 47	Reset CRC, p. 64		
Fuse Replacement, p. 98	Selecting from a list, p. 44		
Glossary, p. 126	Serial Communication, p. 49		
Installation,	Simulation, p. 64		
Compression Fitting - Insertion, p. 30	Unit-per-pulse, p. 48		
Lateral Placement, p. 19	Unit settings, p. 56		
Mounting, p. 19	Using the Local Display, p. 44		
Orientation of Meter - Insertion, p. 23	Replacements Fuses, p. 98		
Introduction, p. 15	Return Procedure, p. 125		
Level 2 password, p. 55	Sensor Cleaning, p. 98		
Local Display, p. 17	Sensor Orientation, p. 23		
Local Input Wiring, p. 32	Simulation Mode, p. 64		
Mass Flow, p. 15	Theory of Operation, p. 15		
Measurement Mode, p. 43	To program the display, p. 51		
Menu Tree,	Troubleshooting, p. 104		
Digital Output, p. 7	Alarm Codes, p. 107		
Display Menu, p. 10	General, p. 104		
Engineering Display, p. 11	Installation Problems, p. 106		
Gas-SelectX®, p. 12	USB Interface, p. 42		
Main Menu, p. 6	Warranty, p. 124		
Flow Menu 1, p. 8	Wiring		
Flow Menu 2, p. 9	Alarms, p. 35		
CAL-V™ Menu, p. 11	Pulse/Alarm Outputs, p. 35		
Mounting meter, p. 19	Grounding, p. 31		
Orientation of meter - Insertion type, p. 23	Input - Local, p. 32		
Password	Instructions, p. 30		
Level 1, p. 52	Local meters, p. 32		
Level 2, p. 52	Power Input, p. 32		
Programming, p. 55	Precautions, p. 31		



Wiring



Definition of Terms



Troubleshooting Tips



NOTE! is used for Notes and Information



WARNING! is used to indicate a hazardous situation which, if not avoided, could result in death or serious injury.



CAUTION! is used to indicate a hazardous situation which, if not avoided, could result in minor or moderate injury.



Indicates compliance with the WEEE Directive. Please dispose of the product in accordance with local regulations and conventions.



Indicates compliance with the applicable European Union Directives for Safety and EMC (Electromagnetic Compatibility Directive 2014/30/EU).

P67 Enclosure Protection Classification per IEC 60529: Protected against the ingress of dust and Immersion.